

July 2018 Technical Service

# VEHICLE CHECK DISPLAYS "DUE" IN CBS DATA AFTER RESET FOR 2ND OIL SERVICE

#### MODEL

F55

F56

Vehicles produced from 11/2013 thru 3/2015

#### SITUATION

After reset of service interval (e.g. oil change), the vehicle check is displayed as "Due" (yellow).

# CAUSE

Software error in the instrument cluster high.

## CORRECTION

Reprogram the vehicle with ISTA 3.55.0 or a more recent version.

# PROCEDURE

For conditions that are similar to the situation described:

1. Perform diagnosis with the latest version of ISTA, working through test module:

AW6210_NWAS005	

2. Program the vehicle using ISTA 3.55.0 or higher.

Note that ISTA will automatically reprogram and code all programmable control modules that do not have the latest software.

Always connect a MINI-approved battery charger/power supply (SIM04 08 09).

#### **PARTS INFORMATION**

Parts replacement will not provide a solution to this situation.

## WARRANTY INFORMATION

Covered under the terms of the MINI New Passenger Car Limited Warranty or the MINI NEXT/MINI Certified Pre-Owned Limited Warranty.

Defect Code:	6213401800	

Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to KSD2/AIR	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to KSD2/AIR	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to KSD2/AIR	Connect an approved battery charger/power supply (indicated in KSD2 as "Charging battery")
And, as necessary:		
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
And:		
61 00 730	Refer to KSD2/AIR	Programming / encoding control unit(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

Refer to KSD2/AIR for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments section.

During the same workshop visit, if a vehicle also requires another Technical Campaign or repair that also includes programming and encoding the control units, the programming procedure may only be invoiced one time.

#### Vehicle Programming and Encoding

A. The programming procedure automatically reprograms and encodes all vehicle control modules which do not have the latest software i-level. If one or more control module failures occur "during" this programming procedure:

• Please claim this "consequential" control module-related repair work under the defect code listed in this bulletin with the applicable KSD2/AIR labor operations.

Please explain this additional work (The why and what) on the repair order and in the claim comments section.

B. For control module failures that occurred "prior" to performing this programming procedure; and/or

C. Other work/repairs that results from performing ISTA diagnostics and the related test plans:

• When "covered" under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations (including diagnosis) in KSD2/AIR.

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