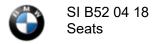
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July 2018 Technical Service

CREAKING NOISE FROM FRONT SEAT CUSHION

MODEL

| I12 (i8) | I15 (i8 Roadster) |
|--------------|-------------------|
| · · = (· •) | (|

Vehicles produced to November 10, 2017

SITUATION

A creaking noise, as demonstrated in video https://tinyurl.com/V520118, can be heard from the vicinity of the front seat cushion (Foam padding).

CAUSE

Seat pan is rubbing against the seat frame.

CORRECTION

Insert felt between seat pan and frame to eliminate the friction point.

PROCEDURE

For conditions that are similar to the situation described and as demonstrated in video:



1. Remove seat cover from seat following

Repair Instructions:

o REP 52 13 402 Replacing seat cover for driver's seat; or/and o REP 52 13 403 Replacing seat cover for front passenger seat Note: Do not replace seat cover or disconnect the cover from the foam padding.

2. Using 1 millimeter thick adhesive-backed felt material part # 51 45 2 353 024, cut out 3 cm x 2 cm rectangles as shown in picture.



- 3. Adhere felt to seat pan over edge of opening, where shown (2 blue).
- 4. Recheck the repair before install the seat cover and foam padding.
- 5. Reinstall seat cover.

PARTS INFORMATION

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| Part Number | Description | Quantity |
|-----------------|------------------------------|----------|
| 51 45 2 353 024 | Set felt strip self-adhesive | Sublet |

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

| Defect Code: 5210103900 | |
|-------------------------|--|
|-------------------------|--|

I12 (i8 Coupe) Repairing the Left Side

| Labor Operation: | Labor Allowance: | Description: |
|------------------|-------------------|---|
| 52 13 402 | | Replacing (Remove and install) seat cover for driver's seat (Main work) |
| Or: | | |
| 52 13 902 | Refer to KSD2/AIR | Replacing (Remove and install) seat cover for driver's seat (Plus work) |

If you are using a Main labor code for another repair, use the Plus code labor operation 52 13 902 instead of 52 13 402.

Or:

I12 (i8 Coupe) Repairing the Right Side

| Labor Operation: | Labor Allowance: | Description: |
|------------------|-------------------|---|
| 52 13 403 | Refer to KSD2/AIR | Replacing (Remove and install) seat cover for front passenger seat (Main work) (Vehicle programming and encoding is not necessary for this repair as described) |
| Or: | | |
| 52 13 903 | Refer to KSD2/AIR | Replacing (Remove and install) seat cover for front passenger seat (Plus work) (Vehicle programming and encoding is not necessary for this repair as described) |

If you are using a Main labor code for another repair, use the Plus code labor operation 52 13 903 instead of 52 13 403.

Or:

I12 (i8 Coupe) Repairing Both Sides

| Labor Operation: | Labor Allowance: | Description: |
|------------------|------------------|---|
| 52 13 402 | | Replacing (Remove and install) seat cover for driver's seat (Main work) |

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| Or: | | |
|-----------|-------------------|---|
| 52 13 902 | Refer to KSD2/AIR | Replacing (Remove and install) seat cover for driver's seat (Plus work) |
| And: | | |
| 52 13 903 | Refer to KSD2/AIR | Replacing (Remove and install) seat cover for front passenger seat (Plus work) (Vehicle programming and encoding is not necessary for this repair as described) |

If you are using a Main labor code for another repair, use the Plus code labor operation 52 13 902 instead of 52 13 402.

Or, for the:

I15 (i8 Roadster) Repairing One Side

| Labor Operation: | Labor Allowance: | Description: |
|------------------|-------------------|---|
| 52 13 400 | Refer to KSD2/AIR | Replacing (Remove and install) seat cover on left or right front seat |
| Or | | |
| 52 13 901 | Refer to KSD/AIR | Replacing (Remove and install) seat cover on left or right front seat |

Or:

I15 (i8 Roadster) Repairing Both Sides

| Labor Operation: | Labor Allowance: | Description: |
|------------------|-------------------|--|
| 52 13 400 | Refer to KSD2/AIR | Replacing (Remove and install) seat cover on left or right front seat |
| Or | | |
| 52 13 901 | Refer to KSD/AIR | Replacing (Remove and install) seat cover on left or right front seat |
| And: | | |
| 52 99 000 | 14 FRU | Work time to remove and install the seat cover on the other front seat |

If you are using a Main labor code for another repair, use the Plus code labor operation 52 13 901 instead of 52 13 400.

Work time labor operation code 52 99 000 is not considered a Main labor operation. Also, since the "work time" FRU allowance to be claimed is specified, a separate punch time is not required. However, it still requires an explanation on the repair order and in the claim comments section.

And:

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Sublet – Bulk Material

| Sublet Code 4 See the sublet reimbursement calculations below | Reimbursement for the repair-related bulk material (Do not use part number for claim submission) |
|---|--|
|---|--|

Sublet reimbursement calculation for claiming the applicable repair-related bulk material (BMW part number) is at the dealer net price for the "quantity used" plus your center's handling

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

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