



SERVICE ACTION: REAR SIDE WINDOW

New information provided by this revision is preceded by this symbol  .

This Service Information bulletin replaces SI B51 29 15 dated **September 2015**

What's New:

- Sublet replacement added the Warranty Information section

MODEL

F25 (X3)	F26 (X4)
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AFFECTED VEHICLES

This Service Action involves F25 (X3) and F26 (X4) produced from July 13, 2015 to July 14, 2015.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

SITUATION

Both rear side "fixed" windows need to be replaced due to incorrect glue application, this may cause a water leak.

CORRECTION

Replace both rear side "fixed" windows.

PROCEDURE

Replace both rear side windows. Refer to ISTA repair instructions "5136070 removing and installing / replacing left or right side window".

PARTS INFORMATION

There are only 84 vehicles affected by this Service Action. Only order parts as needed since parts availability is limited.

Part Number	Description	Quantity
83 19 2 289 180	Windshield adhesive kit	1
51 37 7 415 973	Velcro fastener	6
83 19 2 289 181	Window-glass adhesive (300ml)	1

F25 (X3) with option code SA420 (Black glass) and SA760 (High-gloss shadow line) only 36 vehicles involved

Part Number	Description	Quantity

51 37 7 205 629	Side window fixed, black rear left	1
51 37 7 205 630	Side window fixed, black rear right	1

Or:

F25 (X3) with option code SA420 (Black glass) and SA760 (High-gloss shadow line) only 36 vehicles involved

Part Number	Description	Quantity
51 37 7 205 663	Side window fixed, black rear left	1
51 37 7 205 664	Side window fixed, black rear right	1

Or:

F26(X4) with option code SA420 (Black glass)* only 15 vehicles involved

Part Number	Description	Quantity
51 37 7 335 517	Side window fixed, black rear left	1
51 37 7 335 518	Side window fixed, black rear right	1

*The finisher "trim" is a separate item.

WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

Defect Code:	 0051760300
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Completion before vehicle delivery to the customer or the vehicle is already in the workshop

Labor Operation:	Labor Allowance:	Description:
00 63 744	F25 (20 FRU)	Replace both rear side "fixed" windows (Plus work)
	F26 (24 FRU)	

Or:

Completion after vehicle delivery to the customer

Labor Operation:	Labor Allowance:	Description:
00 63 144	F25 (22 FRU)	Replace both rear side "fixed" windows (Main work)
	F26 (25 FRU)	

Or:



Sublet - Third-Party Fixed Side Window Replacements

Sublet Code 3	Up to \$250.00	Third-Party Fixed Side Window Replacements
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Invoice this work (the labor portion only) on the repair order at the actual cost charged with no handling or markup. The sublet amount must also include any discounts or allowances.

Prior to having the third-party perform this repair, determine the appropriate charge for performing the “necessary repair-related work procedures” by comparing their estimated repair cost against the corresponding amount that is based on your warranty rates.

It is your center’s responsibility to review the estimate to ensure the amount requested for perform this repair work is customary, fair and reasonable. Also, it must not exceed the scope of the repair work that is described in this bulletin.

Please itemize the sublet amount on the repair order and in claim comment section.

ATTACHMENTS

View PDF attachment [B512915_Legal](#).

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Please be reminded that it is a violation of Federal law for you to sell, lease or deliver any vehicle covered by this notification until the delivery stop repair has been performed. This means that centers may not legally deliver new motor vehicles to a consumer until it is fixed or use/sell replacement equipment/parts subject to a delivery stop. Note also that substantial civil penalties apply to violations of this law.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a delivery stop until the repair is completed.