



REQUIRED HARDWARE REPLACEMENT DURING WHEEL ALIGNMENTS

MODEL

All

SITUATION

BMW Quality Monitoring shows that in many instances, fasteners and hardware (eccentric bolts, nuts, washers) that need to be replaced to perform a wheel alignment (camber/toe adjustment) have not been replaced as specified by the repair instructions.

In such cases the quality of the repair is compromised, and possibly, a vehicle comeback repair may follow.

CORRECTION

When performing a wheel alignment, always refer to the applicable Repair Instructions in ISTA, AIR, or in the KDS Alignment Software for a list of applicable fasteners (hardware) which need to be replaced.

Part numbers for fasteners and hardware that is required to be replaced during a wheel alignment must to be invoiced in the repair order and listed on the warranty claim.

WARRANTY INFORMATION

Warranty claims for wheel alignments which are missing the fasteners and/or other items that require replacement will be debited.

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