

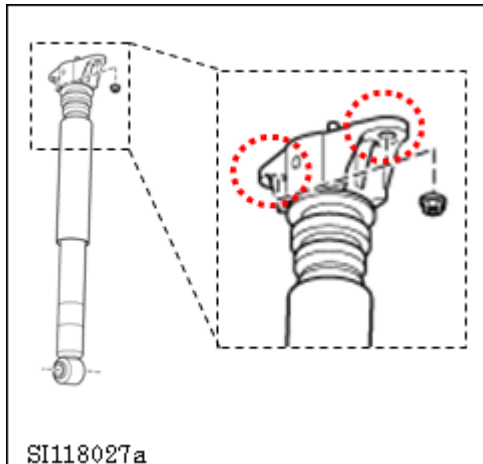
Subject: RATTLE NOISE FROM REAR OF VEHICLE WHILE DRIVING	Bulletin No.: 02-016/18
	Last Issued: 09/27/2018

APPLICABLE MODEL(S)/VINS

2013-2016 CX-5

DESCRIPTION

Some vehicles may exhibit a rattle noise from the rear of the vehicle while driving. The noise may be caused by a rear shock absorber mounting bracket that is heavily corroded and broken.



Due to insufficient durability of the bracket in certain environments, such as where road salt is used, corrosion and breakage can occur. To eliminate this concern, the material and the shape of the bracket (service parts) has been modified.

REPAIR PROCEDURE

1. Verify the customer concern.
2. Replace the affected rear shock absorber assembly with a modified service part according to the instructions on MGSS online (REAR SHOCK ABSORBER ASSEMBLY REMOVAL/INSTALLATION).
3. Verify the repair.

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PARTS INFORMATION

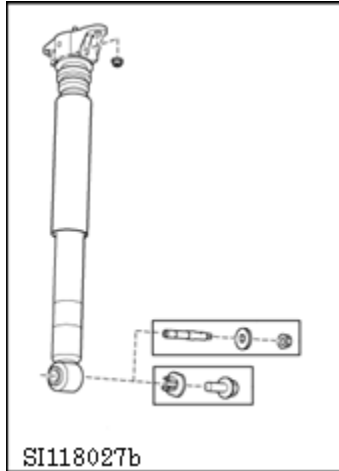
Parts Number	Description	Qty.	GEPC Part Number
KDY5-28-910C	Rear Damper	1 (one side)	KD35-28-910B, C or D
KD35-28-910K	Rear Damper	1 (one side)	KD35-28-910E
KR27-28-910H	Rear Damper	1 (one side)	KR27-28-910*
KA0G-28-910G	Rear Damper	1 (one side)	KA0G-28-910*

WARRANTY INFORMATION**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	82
Damage Code	9A
Part Number Main Cause	(SEE PART(S) INFORMATION)
Quantity	1 or 2
Operation Number / Labor Hours:	TYPE A (Bolt, one side): XXP6JARX / 0.3 Hrs. TYPE A (Bolt, both sides): XXP6JBRX / 0.5 Hrs. TYPE B (Nut, one side): XXP6JCRX / 0.4 Hrs. TYPE B (Nut, both sides): XXP6JDRX / 0.5 Hrs.

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TYPE B (Nut)
TYPE A (Bolt)

TYPE	VIN Range	Production Date Range
A (Bolt)	JM3 KE**** ** 100063 - 350449	Dec. 15, 2011 - May 11, 2013
B (Nut)	JM3 KE**** ** 350450 - 921726	May 13, 2013 - Dec. 21, 2016

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