

# NEWMAR CORPORATION

## WARRANTY

### DEPARTMENT

# RECALL SERVICE BULLETIN

| DATE ISSUED   | MODEL YEAR(S) AFFECTED                            | RSB #   |
|---|---|---|
| 9/4/18  | 2018, 2019  | 528   |
| MODEL   |   |   |
| Bay Star Sport <input type="checkbox"/>   | Ventana <input checked="" type="checkbox"/>       | Essex <input checked="" type="checkbox"/>     |
| Bay Star <input type="checkbox"/>   | Dutch Star <input checked="" type="checkbox"/>    | King Aire <input checked="" type="checkbox"/> |
| Canyon Star <input type="checkbox"/>  | Mountain Aire <input checked="" type="checkbox"/> | New Aire <input checked="" type="checkbox"/>  |
| Ventana LE <input checked="" type="checkbox"/>  | London Aire <input checked="" type="checkbox"/>   | Other <input type="checkbox"/>                |
| DESCRIPTION   |   |   |
| <p>Newmar Corporation has decided that a defect relating to motor vehicle safety exists in specific motorhomes. NHTSA 18V 518, TC# 2018-413</p> <p><b>Issue:</b> On certain motorhomes, the latch on the entry door may not engage properly. This may allow the door to open unexpectedly while the vehicle is in transit, increasing the risk of injury.</p> <p><b>Correction:</b> Dealers will adjust the entry door to ensure that the latch engages properly.</p> <p>This recall applies only to specific 2018 and 2019 coaches. Refer to the attached population list for specific production numbers and VINs of the affected coaches.</p>                  |   |   |
| RECOMMENDED ACTION  |   |   |
| <p>Contact your Service Account Manager at Newmar for authorization and parts (if needed), and follow the attached work instructions provided by PTL door to ensure the linkage is adjusted properly.</p> <p>If the door closes hard, the rubber bumpers between the door and screen door should be checked and replaced with the 13/16" (PTL part # 007-118, Newmar part # 027862) if necessary. This should be done in lieu of adjusting the Mov-A-Bolt assembly to move the striker bolt out.</p> <p>Flat rate code: 18V 518      Time: .5 hr.</p> <p><b><u>Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.</u></b></p> |   |   |