

1301 STAHLEY DRIVE
BUILDING #42
NAPPANEE, IN 46550

NEWMAR CORPORATION

WARRANTY

DEPARTMENT

Dealer Svc. 866-290-5371
Customer Svc. 800-731-8300

PRODUCT INFORMATION BULLETIN

DATE ISSUED	MODEL YEAR(S) AFFECTED	PIB #
9/24/2018	2017-2019	527

MODEL

Bay Star Sport	☐	Ventana	☒	Essex	☒
Bay Star	☒	Dutch Star	☒	King Aire	☒
Canyon Star	☒	Mountain Aire	☒	New Aire	☒
Ventana LE	☒	London Aire	☒	Other	☐

PRODUCT INFORMATION

If a customer complains about their satellite, this product improvement bulletin may be helpful. This will only apply to coaches equipped with an HDMI/ CAT6 splitter AND the customer has installed a Geni-type satellite receiver. In this scenario, the customer may have issues trying to select satellite stations that toggle between high definition (HD) and standard definition.

The affected coaches have approximate production dates prior to 8/17/2018 and have a HDMI/CAT6 Splitter installed (Newmar part # 139144 or 131941).

Repair: Remove and replace the # 139144 or # 131941 splitter with a new #139144 splitter, which now have modified internal connections and are compatible with the Geni receivers.

If you have any questions regarding this P.I.B., please contact a Warranty Service Representative at Newmar Corporation.