

September 26, 2018

Attention: All Kia Parts & Service Managers

Kia Motors America, Inc. is extending the warranty coverage, to all owners, for the brake pedal stopper pad on all 2012-2013 MY Optima (QF) vehicles, manufactured at KMMG, from 5-years/60,000-miles to 15-years/unlimited-miles, starting from the date of first service. The material of the brake pedal stopper pad, which is located between the stop lamp switch and the brake pedal arm, may deteriorate over time allowing the stop lamp switch plunger to remain extended when the brake pedal is released. A deteriorated pad can result in the continuous illumination of the stop lamps.

If a customer has a concern regarding continuous illumination of the stop lamps, dealers should inspect the brake pedal stopper pad and attempt to duplicate the concern. If duplicated, dealers should replace the brake pedal stopper pad with a new one, verifying proper operation of the stop lamps.

Please note this is not a service campaign that requires mandatory repair for all eligible vehicles. Unless the vehicle exhibits the continuous illumination of the stop lamps and the brake pedal stopper pad is worn, the brake pedal stopper pad should not be replaced under this warranty extension.

During the week of **October 1, 2018**, the Warranty Bulletin describing this warranty extension will be posted on <u>www.kdealer.com</u>. Dealers should refer to TSB CHA092, "Brake Pedal Stopper Replacement", for repair procedures.

OWNER NOTIFICATION

Kia will notify owners advising them of the Warranty extension program starting **September 28, 2018.** Note that owners who have incurred expense to remedy this issue prior to the date of this notice may have the opportunity to obtain reimbursement for that expense, by mailing the Request for Reimbursement Form along with their documentation to Kia for review and consideration.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information.

Please contact your District Parts & Service Manager if you have any questions.

Sincerely,

Neem Van der Reest Manager, Technical Services & Engineering

Enclosures