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| ☒ FCCC Dealers | | |

IMPORTANT WARRANTY INFORMATION

REF **18-013**

Effective 04/16/2018

Release 04/16/2018

SUBJECT FCCC Policy Changes: PSI Claim Filing, Engine Parts, and Handling

❖ **FCCC Policy Changes**

DTNA is pleased to announce several improvements to the claim filing process. Effective for repairs performed on or after April 16, 2018, Freightliner Custom Chassis Corporation (FCCC) is making the following changes:

- Removing the pre-authorization requirement for Power Solutions International (PSI) engine and/or fuel system repairs
- Eliminating PSI's requirement to file claims directly
- Engine parts added to Paragon and PartsPro
- Adjusting handling amounts for engines used in warrantable repairs

❖ **PSI Claim Filing**

The service network is no longer required to contact PSI, formerly known as Powertrain Integration (PI), for pre-authorization before starting a repair. In addition, submit any claims associated with a PSI engine failure to DTNA via OWL, not directly to PSI.

For technical or diagnostic assistance about any engine and/or fuel system in an FCCC application, contact the FCCC Service & Training Center at (800) 206-3519.

❖ **Engine Parts**

Parts for engines in FCCC applications have been loaded into Paragon and PartsPro. *Please be aware that Module 101 in PartsPro now contains engine parts.*

❖ **Handling**

For PSI engines in FCCC applications purchased through a DTNA Parts Distribution Center (PDC) and used in warrantable repairs, handling will be a flat fee:

- 6L engines – \$600 USD
- 8L engines – \$950 USD

Handling for FCCC parts purchased through a PDC and used in warrantable repairs remains unchanged at 33%.

Note: Parts previously purchased from PSI can be submitted by using the corresponding part number, identified with a *PWT* vendor code, from PartsPro or Paragon.

IMPORTANT WARRANTY INFORMATION LETTER

Verify latest version online: Important Warranty Information Letters are available at [DTNAConnect > Warranty Lit > Warranty Letters](#).

DISCLAIMER: The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.