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IMPORTANT WARRANTY INFORMATIONREF **18-011**

Effective 04/02/2018

Release 04/02/2018

SUBJECT Windshield Glass Photo Requirement Elimination

❖ **Windshield Glass
Photo Change****This letter supersedes Important Warranty Information letter 16-035.**

In collaboration with the Joint Action Development (JAD) Committee, DTNA is pleased to announce the elimination of the photo requirement for claims associated with warrantable windshield leaks on Freightliner Cascadia trucks.

Since the photo requirement was implemented in 2016, DTNA Engineering has been reviewing the original equipment manufacturer (OEM)-approved glass photos submitted with claims. The photos provided important data that assisted with failure analysis and quality assurance. Therefore, effective for repair orders opened on or after April 2, 2018, claims for warrantable windshield leaks on Cascadia trucks no longer require photos.

Transporter windshield photo requirements for Freightliner and Western Star are also eliminated effective as of this date.

The DTNA Warranty Manual will be updated to reflect these changes.

IMPORTANT WARRANTY INFORMATION LETTER

Verify latest version online: Important Warranty Information Letters are available at [DTNAConnect > Warranty Lit > Warranty Letters](#).

DISCLAIMER: The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.