



Warranty Policies and Procedures Bulletin

Audi Warranty

Number: AWA-18-07

Subject: One-Time Only Complimentary Oil and Filter Change for Certain 2.0L TDI Gen 3 Customer Vehicles

Date: May 25, 2018

Dealers: U.S., Puerto Rico

This document modifies the Audi Warranty Policies and Procedures Manual.

Certain 2.0L TDI Gen 3 customers are entitled to a complimentary oil and filter change.

The following warranty key has been established to assist dealers in determining which vehicles are eligible:

WARRANTY KEY	
USi	Complimentary Oil/Filter change

To claim reimbursement, follow the instructions below:

CLAIM ENTRY INSTRUCTIONS		
Claim Type	1SP	
Service Number	0104	
Damage Code	0055	
Part Manufacturer Code	002	
Labor	Oil and Filter Change	0104XXXX (Refer to Elsa for Details)
Material		Parts per ETKA

Questions or concerns may be directed to Audi Warranty at 866.677.2834 or AudiWarranty@audi.com.