



# Technical Service Bulletin

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## PSS 91 Radio does not start in "Presets" menu (MIB2 High)

91 18 98 2051389/1 May 29, 2018.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, A4, A5, Q5, and Q7	2018	All	With MIB2 High

## Condition

### Customer states:

- The MMI starts in the wrong menu.
- The customer turns off vehicle in the radio "Presets" menu, after the car goes to sleep it will start in the radio channel list.

### Workshop findings:

- Condition can be reproduced.

## Technical Background

Software error, incorrect CAN message sent at vehicle startup.

## Production Solution

Software update in preparation, release expected for the third quarter of 2018.

## Service

1. Explain to the customer that a solution is forthcoming and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*), or through the Technical Assistance page in Elsa.



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## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

All parts and service references provided in this TSB (2051389) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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