

SSM 47499	Some 2018 Explorer and Escape vehicles equipped with a 4G TCU modem may exhibit an Acquiring Signal message with a loss of satellite radio reception while driving in unobstructed areas. If normal Workshop Manual (WSM) diagnosis and testing does not indicate a fault and no diagnostic trouble codes (DTCs) are stored, do not attempt any repairs at this time. Engineering is investigating, monitor OASIS for updates. To assist with the investigation, use the Report A Vehicle Concern link at the bottom of the OASIS report and complete the form.
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