

SSM 47488	Some 2018 Explorer/Police Interceptor Utility vehicles equipped with Police, Base 100A, or XLT 200A package trim levels (Type 1 analog cluster in the Owner's Manual) built on 08-May-2018 and through 05-Aug-2018 may exhibit a parasitic battery drain of approximately 250 milliamps with the instrument panel cluster (IPC) possibly staying awake with the key off. This may result in a no crank/no start/discharged battery condition. To resolve the concern, reprogram the IPC using the latest software level of the appropriate Ford diagnostic scan tool. For claiming, use causal part 10849 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.
--------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------