



TECHNICAL SERVICE BULLETIN

Door Does Not Open From Exterior Door Handle And/Or Diagnostic Trouble Code (DTC) B1519 - Built On Or Before 15-Jun-2017

18-2260
24 August
2018

This bulletin supersedes 17-2069. Reason for update: New Part/Procedure For Same Condition

Model:

Lincoln 2017 Continental

Summary

This article supersedes TSB 17-2069 to update the Service Procedure.

Issue: Some 2017 Continental vehicles built on or before 15-Jun-2017 may exhibit an exterior door handle that does not open the door and/or DTC B1519 stored in the door latch control module.

Action: Follow the Service Procedure steps to correct the condition.

Parts

Part Number	Description	Quantity
GD9Z-5422404-ADPTM	Exterior Door Handle Assembly, Right Front	1
GD9Z-5422405-ADPTM	Exterior Door Handle Assembly, Left Front	1
GD9Z-5426604-ADPTM	Exterior Door Handle Assembly, Right Rear	1
GD9Z-5426605-ADPTM	Exterior Door Handle Assembly, Left Rear	1

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2017 Continental: Retrieve DTCs And Replace All 4 Exterior Door Handles (Can Be Claimed With Labor Operations B, C Or D)	182260A	2.6 Hrs.
2017 Continental With 360 Degree Camera: Additional Time When 360 Degree Camera Alignment Is Necessary (Can Be Claimed With Operation A)	182260B	0.5 Hrs.
2017 Continental With Painted Exterior Door Handles: Additional Time To Paint New Exterior Door Handles (Can Be Claimed With Operations A)	182260C	1.0 Hrs.
2017 Continental With Tri – Coat Painted Exterior Door Handles: Additional Time To Paint New Exterior Door Handles (Can Be Claimed With Operations A)	182260D	1.5 Hrs.

Repair/Claim Coding

Causal Part:	5422404
Condition Code:	42

Service Procedure

1. Is the vehicle built on or before 15-Jun-2017?

- (1). Yes – proceed to Step 2.
- (2). No – this article does not apply. Refer to Workshop Manual (WSM), Section 501-14.

2. Using the appropriate Ford diagnostic scan tool or equivalent, retrieve DTCs. Is DTC B1519 present and/or does the door not open using the exterior door handle?

- (1). Yes - proceed to Step 3.
- (2). No – this article does not apply. Refer to WSM, Section 501-14.

3. Replace all four exterior door handles.

- (1). Paint the new parts to match the vehicle color.
- (2). Remove and discard all exterior door handles. Refer to WSM, Section 501-14.
 - Exterior mirror disassembly is not required, only removal is required to replace the exterior door handle when referred to the Exterior Removal section is referenced.
- (3). Install the new exterior door handles. Refer to WSM, Section 501-14.
 - Vehicles equipped with 360 Degree View Camera will require 360 Degree View Camera Alignment. Refer to 413-13B Parking Aid – Vehicles With: Parking Aid Camera, General Procedures.
 - Carry out the Power Door Window Initialization. Refer to WSM Section 501-11, General Procedures.

© 2018 Ford Motor Company

All rights reserved.

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.