

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2015-2017MY Legacy

NUMBER: 12-249-18

SUBJECT: Rear Body Panel- Design Change

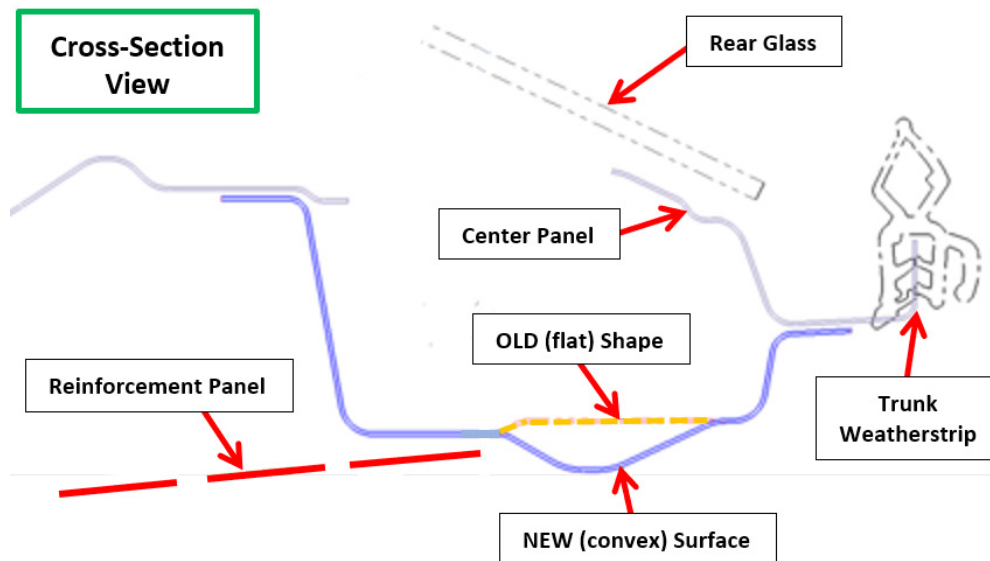
DATE: 08-15-18

INTRODUCTION:

This Service Information bulletin advises of a design change made to the rear body panel. This panel is located between the trunk and the rear glass and incorporates the package shelf. It has been re-designed with 2 convex surfaces added to prevent items going into or out of the trunk from being scratched or caught by the rear edges of the reinforcement panels (shown in red) on the illustrations below.



View from inside trunk area looking upward toward underside of package shelf.



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CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

PRODUCTION CHANGE INFORMATION:

This new body panel was put into production during mid-April, 2017. The starting VIN will be added to this bulletin when it becomes available.

PART INFORMATION:

The new part numbers for the “PANEL COMPLETE R” are **53105AL02C9P** and **53105AL03C9P**. Always order the most up-to-date part as specified by the VIN.

SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

The service procedures for replacement of the panel remain unchanged. Always refer to the applicable Body Repair Manual and Service Manual to review the full requirements of the repair being performed before proceeding. The Manual procedures contain information critical to performing an effective repair the first time and every time. This includes but is not limited to: important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.

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