

Reman CPI Nuevo Laredo ? Certain Reman A4 ECMs assembled with incorrect components

(Status Updated: 22Aug2018)

CPI Number: 425524

Status: Open , Active

6 Sigma Phase: Define

Commercial Impact:

Initial Project Activation Date: 11Jul2018

Target Completion Date: 31Dec2018

Models: [\(More...\)](#)

(324D),	(324D FM),	(324D L),	(324D LN),	(325D),	(325D FM),	(325D FM HEEL),	(325D L),
(325D L OEM),	(325D MH FCR),	(325D MH HCR),	(325D OEM),	(326D L),	(328D),	(328D LCR),	(329D),
(329D L),	(329D L SB OEM),	(329D LN),	(330D),	(330D FM HEEL),	(330D L),	(330D MH FCR),	(330D OEM),
(330D WH),	(336D),	(336D 2),	(336D 2L),	(336D L),	(336D L OEM),	(336D LN),	(340D L),
(345C),	(345C L),	(345C MH FCR),	(345C OEM),	(345D),	(345D L),	(345D LC-VG),	(345D OEM),

Symptom/Description:

Contributes to failures of calibration not completed, codes 253-2, ECMs losing information, not retaining parameters, etc. These failures can occur during initial installation of the ECM or after the ECM has operated on engine for a short period of time.

Part Number:

10R-5645 (CONT GP -E) 10R-5647 (CONT GP -E) 10R-5648 (CONT GP -E)
10R-5649 (CONT GP -E) 20R-1834 (CONT GP -E)

Dealer Status:

The team has identified the majority of the units that were assembled with incorrect EEPROM memory. A Service Letter: PI70712 has been issued to inspect the serial number and compare it according with the known serial numbers where were assembled the ECM's with incorrect components (July 16th)

Interim Action Info:

Repair Type: Field

Repair Action: Recall affected ECM's by serial number from Dealer Parts Stock

Repair Eff S/N: DT8[00001-99999],MXS[00001-99999],DY2[00001-99999],C7K[00001-99999],137[00001-99999],CXM[00001-99999],EBM[00001-99999],GLS[00001-99999],JDY[00001-99999],DBH[00001-99999],PPN[00001-99999],C8L[00001-99999],M4T[00001-99999],A3R[00001-99999],K5K[00001-99999],HRA[00001-99999],JAD[00001-99999],MBD[00001-99999],NXS[00001-99999],W3K[00001-99999],GGE[00001-

99999],DFJ[00001-99999],N1A[00001-99999],ELC[00001-99999],JLP[00001-99999],TSN[00001-99999],WBT
 [00001-99999],JZR[00001-99999],MWP[00001-99999],YEE[00001-99999],WTD[00001-99999],DZE[00001-
 99999],WRK[00001-99999],PTB[00001-99999],LGK[00001-99999],MYG[00001-99999],C9E[00001-
 99999],RLB[00001-99999],MCS[00001-99999],GPB[00001-99999],YFW[00001-99999],MCW[00001-
 99999],RGG[00001-99999],D3D[00001-99999],P5D[00001-99999],NEG[00001-99999],RFN[00001-
 99999],C3N[00001-99999],KDJ[00001-99999],L5X[00001-99999],M2R[00001-99999],PAS[00001-
 99999],GPH[00001-99999],ERN[00001-99999],EJC[00001-99999],BYE[00001-99999],TRH[00001-
 99999],PJM[00001-99999],WJH[00001-99999],SWF[00001-99999],EDA[00001-99999],L5R[00001-
 99999],LEM[00001-99999],JHJ[00001-99999],J2F[00001-99999],W1C[00001-99999],N4A[00001-99999],PYT
 [00001-99999],ZML[00001-99999],TAL[00001-99999],SYM[00001-99999],JAT[00001-99999],PBK[00001-
 99999],J5J[00001-99999],PJW[00001-99999],T2D[00001-99999],RAJ[00001-99999],GBH[00001-99999],JLK
 [00001-99999],R2D[00001-99999],H3K[00001-99999],RAS[00001-99999],DTZ[00001-99999],SRC[00001-
 99999],DFP[00001-99999],RMX[00001-99999],ZCT[00001-99999],GLD[00001-99999],P1M[00001-
 99999],WLT[00001-99999],SBR[00001-99999],SBE[00001-99999],XDB[00001-99999],TBA[00001-
 99999],PRF[00001-99999],GPK[00001-99999],NLS[00001-99999],TAJ[00001-99999],GTN[00001-99999],JJM
 [00001-99999],M3G[00001-99999],PBT[00001-99999],KGG[00001-99999],PAX[00001-99999],P9W[00001-
 99999],P9L[00001-99999],REH[00001-99999],M1G[00001-99999],EAH[00001-99999],MPL[00001-
 99999],JRE[00001-99999],J6D[00001-99999],DXR[00001-99999],TDG[00001-99999],JLW[00001-99999],DJF
 [00001-99999],M5G[00001-99999],ERK[00001-99999],BYS[00001-99999],JSC[00001-99999],WRH[00001-
 99999],TZL[00001-99999],B6N[00001-99999],RRA[00001-99999],JKR[00001-99999],SCR[00001-99999],X3N
 [00001-99999],MNB[00001-99999],PGW[00001-99999],PAZ[00001-99999],JTN[00001-99999],RSK[00001-
 99999],573[00001-99999],ZAE[00001-99999],CJX[00001-99999],DBD[00001-99999],WAW[00001-
 99999],NBD[00001-99999],NNF[00001-99999],SCY[00001-99999],EEH[00001-99999],BTK[00001-
 99999],JJG[00001-99999],JRX[00001-99999],JGB[00001-99999],JRA[00001-99999],PNM[00001-99999],L5H
 [00001-99999],BFC[00001-99999],KKT[00001-99999],RJK[00001-99999],WDC[00001-99999],JTF[00001-
 99999],LKY[00001-99999],C4H[00001-99999],JBT[00001-99999],MCY[00001-99999],PKE[00001-99999]

Pub Type: Service Letter

Pub Number: PI70712

Pub Date: 16Jul2018

Root Cause:

No Data Available

Caterpillar Confidential: Yellow

[CPI IT Help Desk](#)

[Data Privacy](#)

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