



Warranty Communication

Audi Warranty

Number: AWC-18-08

Subject: Reminder regarding SVM flashing of vehicles

Date: June 20, 2018

Dealers: U.S., Puerto Rico

This document conveys general
Warranty information.

This communication is to remind dealers that whenever a vehicle is flashed, the quickest way to execute an SVM code is to select “Flash” on the main ODIS screen. **Note:** Audi Flash must be used (unless otherwise directed by the TSB or TAC).

As explained in TSB 2011732, *00 Software Version Management (SVM), operating instructions*, the VAS 5054A/6154A transmitter head must be connected with a USB cable to the tester. The Bluetooth/Wi-Fi connection must be disabled in the Windows system tray. If the Bluetooth/Wi-Fi connection is not disabled, Windows will default to using Bluetooth/Wi-Fi even though the cable is connected. While performing any SVM software updates, you must use the cable instead of using the Bluetooth / Wi-Fi connection. If you don't, it will increase the risk of losing connection during the update, which could result in damage to the control module.

Always review TSB 2011732, *00 Software Version Management (SVM), operating instructions*, before performing a flash on a vehicle.

Questions or concerns may be directed to Audi Warranty at 866.677.2834 or AudiWarranty@audi.com.