



Warranty Policies and Procedures Bulletin

Audi Warranty

Number: AWA-18-11

Subject: One-time only complimentary fuel fill, oil and filter change, and tire rotation for certain 2.0L TDI Gen 3 customer buyback vehicles

Date: June 22, 2018

Dealers: U.S., Puerto Rico

This document modifies the Audi Warranty Policies and Procedures Manual.

Certain customers who purchased a 2.0L TDI Gen 3 buyback vehicle need to return to an Audi dealer after the vehicle has accumulated at least 70,000 miles to have emissions recall 23Y9 phase 2B performed. When 23Y9 Phase 2B is completed, the car must be returned to the customer with a complimentary full tank of fuel, oil and filter change, and tire rotation.

The following warranty key has been established to assist dealers in determining which vehicles are eligible:

WARRANTY KEY	
USD	GEN 3 Phase 2B Complimentary Maint.

To claim reimbursement, follow the instructions below:

CLAIM ENTRY INSTRUCTIONS		
Claim Type	G14	
Service Number	S379	
Damage Code	0055	
Part Manufacturer Code	002	
Outside Labor Operation	Fuel Fill	AU261600
		Amount stated on receipt
Labor	Oil and Filter Change and Tire Rotation	01049999 120 TU
Material		Parts per ETKA
Submit the <u>fuel receipt</u> and <u>oil and filter change and tire rotation</u> cost documentation to Doc-IT upon SAGA claim entry		

Questions or concerns may be directed to Audi Warranty at 866.677.2834 or AudiWarranty@audi.com.