



Technical Service Bulletin

91 SIRIUSXM presets lost after a channel list update

91 18 99 2051527/1 June 11, 2018.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2013 - 2016	All	MMI 3G+
A5, A5 Cabriolet	2013 - 2017	All	MMI 3G+
A6, A7	2012 – 2017	All	MMI 3G+
A8	2011 - 2018	All	MMI 3G+
Q3	2015 - 2018	All	MMI 3G+
Q5	2009 - 2017	All	MMI 3G+
Q7	2010 – 2017	All	MMI 3G+

Condition

Customer states:

- Multiple Sirius presets are missing.

Workshop findings:

- No DTCs are stored.
- Presets can be reassigned.

Technical Background

A Sirius channel list update has been applied to the MMI over the air. This type of an update might cause Sirius presets to be deleted.

Production Solution

The condition is currently under investigation.



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Service

No repair is available at this time.

1. Do not perform any repairs. Any repairs for this concern may be denied.
1. Instruct the customer that this condition is known, and a solution is under development.
2. As soon as further information is known, this TSB will be updated.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2051527) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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