

VWoA Compliance

From: Audi Communications
Sent: Tuesday, May 01, 2018 3:35 PM
To: VWoA Compliance
Subject: Important Information Regarding Approved Emissions Modification (TDI) Recall Campaigns & the California Air Resources Board / Department of Motor Vehicle (DMV) Vehicle Registration Requirement



Dealer Communication

To: DP, GM, Sales, CPO, Parts, Service, Warranty, F&I
From: Audi Customer Protection

Important Information Regarding Approved Emissions Modification (TDI) Recall Campaigns & the California Air Resources Board / Department of Motor Vehicle (DMV) Vehicle Registration Requirement

We would like to inform you of an important change in connection with previously communicated DMV requirements and Approved Emissions Modification (AEM) campaigns.

Customers with questions related to a **DMV renewal** being delayed or denied based on the conditional completion of any Campaign Code listed below can be directed to contact the California Air Resources Board (ARB) helpline at 1-800-242-4450. Customers have the right to decline the Approved Emissions Modification (AEM) or Emissions Compliant Recall (ECR) at their discretion.

Important Note!

Information regarding Approved Emissions Modification (TDI) recall campaigns & the California Air Resources Board / Department of Motor Vehicle (DMV) vehicle registration requirement

Audi Campaign Code	Campaign Description
23V4	EMISSIONS RECALL - 3.0L TDI Engine GEN 2 PC
23T4	EMISSIONS RECALL - 2.0L TDI GEN 3
23U7	EMISSIONS RECALL - 2.0L TDI GEN 1
23V5	EMISSIONS RECALL - 3.0L TDI GEN 2.1

Owners of 2.0L and 3.0L Volkswagen and Audi vehicles have the right to decline the AEM or ECR at their discretion. In accordance with a Consent Decree between Volkswagen and the State of California, the State of California shall not deny registration to any subject vehicle defined with the recall campaigns identified above. Further, any consumer or customer who elects to not complete an AEM recall campaign is *not required* to obtain a proof of correction certificate (RC EMISCAVWAW), a typical requirement within California regulations. Please ensure that all dealer personnel understand that the AEM or ECR is optional. (Note, however, that if a customer's selected remedy under the TDI Settlements is an AEM or ECR, receipt of compensation is dependent upon customers receiving an AEM or ECR.)

Thank you for your continued support regarding this matter.

Audi Customer Protection

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