

Reference	SSM73915
Models	Range Rover Sport / L494
Title	L494 Washer Fluid Leak From Reservoir
Category	Electrical
Last modified	26-Jul-2018 00:00:00
Symptom	202000 Wiper/Washer System
Content	<p>Issue: JLR is investigating washer fluid leaking from the windshield washer reservoir.</p> <p>Cause: Unknown at this time.</p> <p>Action: For retailers located within a 100 mile Radius of Mira Nuneaton UK (CV10 0TU), who find an issue with washer fluid leaking from the windshield washer reservoir, It would be appreciated if no further diagnosis is undertaken, an email is sent to thooper2@jaguarlandrover.com and pparkin1@jaguarlandrover.com to arrange an Engineering visit to investigate the issue first hand.</p> <p>Any retailers who find an issue with washer fluid leaking from the windshield washer reservoir, It would be appreciated before any diagnosis is undertaken, please send an email to thooper2@jaguarlandrover.com and pparkin1@jaguarlandrover.com containing either a video or pictures detailing the exact area of the leak, pipes, pump seals, etc.</p> <p>Once complete, please replace failed parts and hold part for possible PRR.</p> <p>Thank you in advance for your assistance in this matter.</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me</p>

resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.