

Reference	SSM73933
Models	Range Rover / L405
Title	Audible sound may be heard after unlocking vehicle
Category	Electrical
Last modified	12-Jul-2018 00:00:00
Symptom	206000 Warning Indicators
Content	<p>Issue: A customer may report an audible sound (groan type noise) from under bonnet immediately after the vehicle is unlocked and the vehicle stationary. The sound will extinguish after several seconds and is generated by the Acoustic Vehicle Alert System (AVAS) sounder fitted to Plug-in Hybrid Electric Vehicles (PHEV). The AVAS is located behind the grille at the front of the vehicle.</p> <p>Cause: Software error in the Audio Amplifier Module (AAM) related to a communication timing error during wake up when vehicle is unlocked.</p> <p>Action: If a customer reports the concern, please re-configure the existing AAM using Pathfinder P170 or later.</p> <p>Note: Affected VIN range LG343640 – 513473.</p> <p>Note: The concern does not affect Range Rover Sport PHEV.</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.</p> <p>5 = Excellent – All required information provided to resolve the customer concern.</p>