

Reference	SSM73703
Models	Discovery Sport / L550
Title	L550 Under Bonnet NVH Insert
Category	Body
Last modified	04-Jul-2018 00:00:00
Symptom	110000 Sealing
Attachments	1Hood seals1.pdf

Content

Issue: Retailers are replacing under bonnet NVH inserts (see Fig.1 & 2 of the attachment for illustrations) that are visually different between left and right hand side.

Affected part numbers are:

- LR076984
- LR076973

Cause: One insert appears to be damaged (Fig. 3) when compared to the other (Fig. 4). It appears deformed in shape, with wrinkles/creases (Fig. 3).

Action: The physical characteristics are not impaired by this visual difference therefore the seal(s) do **NOT** require replacing.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.