



SERVICE BULLETIN

Classification: EL17-017a	Reference: NTB17-078a	Date: June 21, 2018
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2009 – 2018 370Z COUPE; DOOR WINDOW DOES NOT LOWER SLIGHTLY WHEN DOOR IS OPENED

This bulletin has been amended. The **APPLIED VEHICLES**, **PARTS INFORMATION**, and **CLAIMS INFORMATION** sections have changed. No other changes have been made. Please discard previous versions of this bulletin.

APPLIED VEHICLES: 2009 – 2018 370Z Coupe (Z34)

NOTE: Does not apply to 370Z Roadster (Convertible)

IF YOU CONFIRM

The door window does not lower slightly when the door is opened, or the customer reports this issue.

NOTE: Normal operation:

- When the door is being opened, the window is automatically lowered slightly to avoid contact between the window and the side roof panel.
- When the door is closed, the window is automatically raised slightly.

ACTIONS

Replace the Body Control Module (BCM) with one listed in the **PARTS INFORMATION** section.

- Refer to the Electronic Service Manual (ESM) for BCM replacement information.
 - For PDF ESM: section BCS-Body Control Systems.
 - For web based ESM; INSPECTION REMOVAL & INSTALLATION > ELECTRICAL AND POWER CONTROLS > BODY CONTROL SYSTEM > REMOVAL AND INSTALLATION > BCM

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

PARTS INFORMATION

DESCRIPTION	YEAR MODEL	PART NUMBER	QUANTITY
Body Control Module (BCM)	2009 2009 370Z is Equipped with Electronic Steering Column Lock (ESCL)	284B1 – 6GF0A	1
	2010 – 2018 2010 to 2018 370Z is Equipped without Electronic Steering Column Lock (ESCL)	284B1 – 6GE0A	

CLAIMS INFORMATION

Submit a Primary Part (PP) type claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace BCM	(1)	RD94AA	ZE	32	(2)

(1) Reference the **PARTS INFORMATION** section above and use the applicable BCM Part Number as the PFP.

(2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated FRT.

