



## Preliminary Information

### PIP5321H Volt 5ET50 Transmission Component Restriction Program

#### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Volt	2016 - 2019	All	All	All	All

#### Supersession Statement

This PI was superseded to update part number and Model Year. Please discard PIP5321G.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.



#### Condition / Concern

**This PI will explain the 5ET50 electric variable automatic transmission assembly for the 2016-2017 MY Chevrolet Volt. This program will start on August 1st, 2015 to gather important feedback on this new transmission. This bulletin will be revised to announce the end of the exchange program at a later date.**

**Product teams continually seek valuable information for engineering improvements. To assist in this effort the restriction program will be used for this product.**

#### Recommendations / Instructions

**The 5ET50 transmission assembly and component restriction will be administered by the GM Technical Assistance Center (TAC). The servicing technician must provide detailed customer comments, conditions, diagnostic trouble codes (DTCs) and other useful information. To request restricted components, dealerships are required to call Technical Assistance (TAC). Prior to calling TAC, please read through this entire document. If diagnosis leads to replacement of one or more of the restricted components listed below please have all SI document numbers used during diagnosis available prior to contacting TAC.**

**TAC Telephone Number US 1-877-446-8227  (Action Center prompt or Hybrid prompt)  
Canada 1-800-263-7740  for English or 1-800-263-7960  for French**

**Danger: Always perform the High Voltage Disabling procedure prior to servicing any High Voltage component or connection. Personal Protection Equipment (PPE) and proper procedures must be followed.**

**The High Voltage Disabling procedure will perform the following tasks:**

- Identify how to disable high voltage.
- Identify how to test for the presence of high voltage.
- Identify condition under which high voltage is always present and personal protection equipment (PPE) and proper procedures must be followed.

**Before working on any high voltage system, be sure to wear the following Personal Protection Equipment:**

- Safety glasses with appropriate side shields when within 50 feet of the vehicle, either indoors or outdoors.
- Certified and up-to-date Class "0" Insulation gloves rated at 1000V with leather protectors.
- Visually and functionally inspect the gloves before use.

• Wear the Insulation gloves at all times when working with the Drive Motor Battery assembly, whether the system is energized or not. Failure to follow the procedures exactly as written may result in serious injury or death.

**Important: If vehicle damage does not allow access to the high voltage manual disconnect, then disconnect the 12V battery and remove the damaged portion of the vehicle until such time as the HV manual disconnect can be removed and the High Voltage Disabling procedure can be completed.**

1. Perform the high voltage disable procedure at the drive motor generator control module assembly or cable connections. Refer to High Voltage Disabling in SI.

2. Perform the high voltage enable procedure when the transmission is installed or repaired and ready to be test driven.

If TAC release the Drive unit you will also need to order the parts below to install the drive unit.

Please Check Service Information for the Lasted on parts needed for install.

<b>PART Name listed in SI</b>	<b>Part #</b>	<b>QTY</b>
<b>Seal, PIM hose</b>	<b>23233369</b>	<b>1</b>
<b>Transmission Mount Bolt</b>	<b>11547918</b>	<b>3</b>
<b>Exhaust gasket</b>	<b>23238284</b>	<b>1</b>
<b>Stabilizer Shaft Link Nut</b>	<b>11609282</b>	<b>2</b>
<b>Front lower control arm ball joint Nut</b>	<b>11609282</b>	<b>2</b>
<b>Transmission Mount Strut Bolt</b>	<b>11589275</b>	<b>1</b>
<b>Drive train and Front Suspension Cradle Rear</b>	<b>11547242</b>	<b>2</b>
<b>Drive train and Front Suspension Cradle Front</b>	<b>11547242</b>	<b>4</b>
<b>Wave wash (If axles are removed from Hubs)</b>	<b>11611964</b>	<b>2</b>
<b>Cooler line seal inlet</b>	<b>25874797</b>	<b>1</b>
<b>Cooler line seal outlet</b>	<b>23278166</b>	<b>1</b>

### **For Return and Shipping**

Please make sure that you are strapping the transmission down. Most of the transmissions are being returned have sustained damage from shipping.

Position the strap as shown in the pictures below and tighten with the ratchet.



### Parts Information

Model Year	Part Number	Description	QTY
2016-2019	<b>24290924</b>	Drive Unit	1

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.



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