



## Preliminary Information

### PIP5574 2019 Chevrolet Cruze Malibu CVT250 Automatic Transmission Exchange

#### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Cruze	2019	All	All	All	MRG
Chevrolet	Malibu	2019	All	All	All	MRG

Involved Region or Country	North America
Additional Options (RPO)	N/A
Condition	The 2019 CVT250 Transmissions part numbers 24289734 and 24293948 are on exchange through GM PQC as part of our ongoing quality improvement efforts to assist Engineering with product concern identification effective on 08/10/18. Your cooperation with this program is greatly appreciated.
Cause	Dealers cannot order the above part numbers for stocking inventory at this time.

If diagnosis has led to replacement of the transmission assembly please contact the Product Quality Center (PQC) @ 866-654-7654 to discuss the information/diagnostics that led to replacement of the transmission assembly.

Please complete the questionnaire below before calling the PQC.

**Note: (Do Not clear any DTCs prior to contacting the PQC).**

Caller's First & Last Name/Position:

Technician's Name/Direct Phone:

Times In/Days Down:

Parts Manager's Phone and Fax Number:

Dealership's Correct Address:

Has the vehicle been modified with non-production accessories?

What was the customer's concern?

When does the concern occur. (only note the applicable)

Ambient temp during the concern?

When hot (above 85 F / 29 C)?

When cold (below 10 F / -12 C)?

Broadcast Code:

Failed Transmission Serial Number:

List any current DTCs:

List any stored DTCs:

**Note: (Do Not clear any DTCs prior to reviewing with engineering).**

Are there any leaks? (Y/N)

If Yes, What type of leak?

When does the leak occur?

Where is the leak located?

Were there any previous repairs related to this concern? (Y/N)

If Yes, Please describe:

Was fluid level correct during diagnosis? (Y/N)

What is the condition of the trans fluid (normal/burnt)? (Y/N)

Is there any metal or coolant mixed with the trans fluid? (Y/N)

### Parts Information

Description	Part Number	QTY
Transmission Assembly	24289734	1
Transmission Assembly	24293948	1

### Additional SI Keywords

CVT, CVT250,

### Version History

Version	1
Modified	Created 08/09/2018



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