



Bulletin No.: PIP5560B  
Published date: 08/1/2018

## Preliminary Information

### PIP5560B Missing Oil Filter Adapter Insert Causing Noise, SES Light, or Engine Failure After Oil Filter Was Changed

#### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Colorado	2017 - 2019	All	All	3.6L LGZ	All
GMC	Canyon	2017 - 2019	All	All	3.6L LGZ	All

#### Supersession Statement

PIP5560B supersedes PIP5560A to add insert replacement information. Please discard all copies of PIP5560A

Involved Region or Country	North America
Condition	Some customers may come in with an engine concern of noise, SES light, or engine failure shortly after an oil change, or vehicle is in for their next oil change where the oil filter insert is found missing.
Cause	This may be caused by a missing oil filter adapter insert / bypass valve that was inadvertently removed during an oil change.

#### **Correction:**

If a vehicle comes in with one of these conditions, inspect the oil filter adapter to see if the center insert / bypass valve is missing to show root cause. See below.

Inspect for damage to the engine and the extent of the damage.

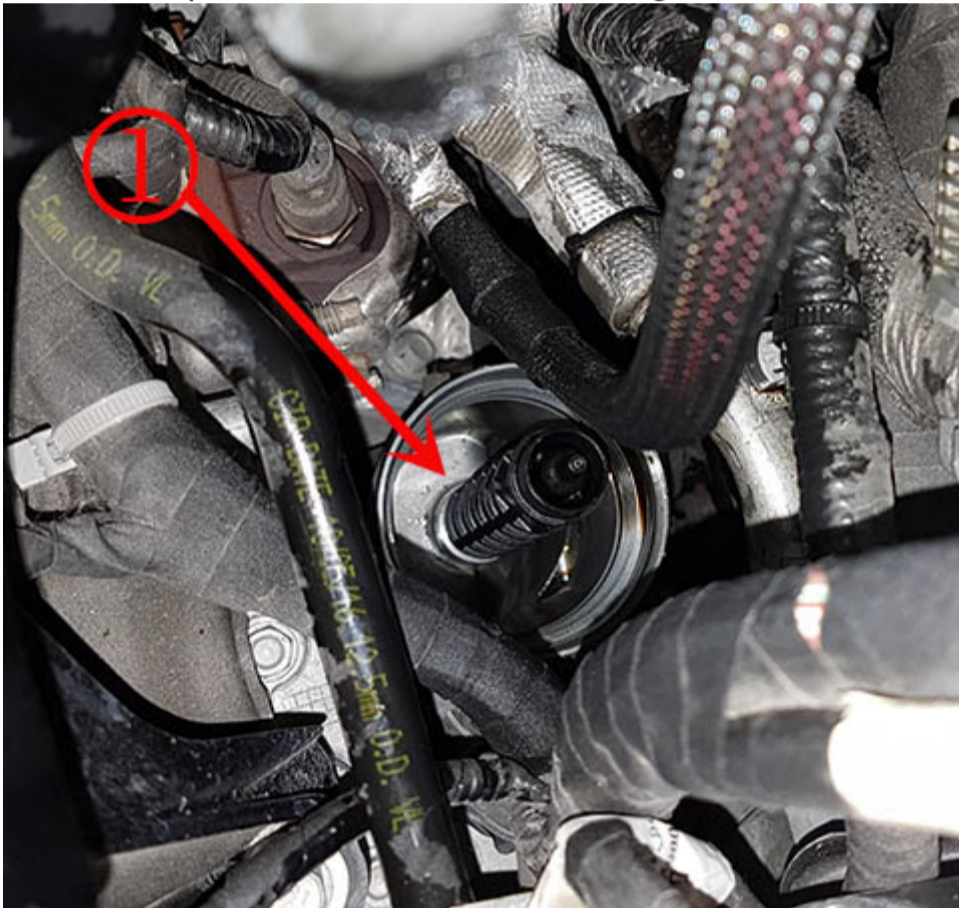
If an engine replacement is needed, the new engine will come with an oil filter adapter with the insert installed.

If there is paper debris, codes, and/or cam actuator noises, that does not require engine replacement, repair and / or replace the affected components and clean the engine thoroughly.

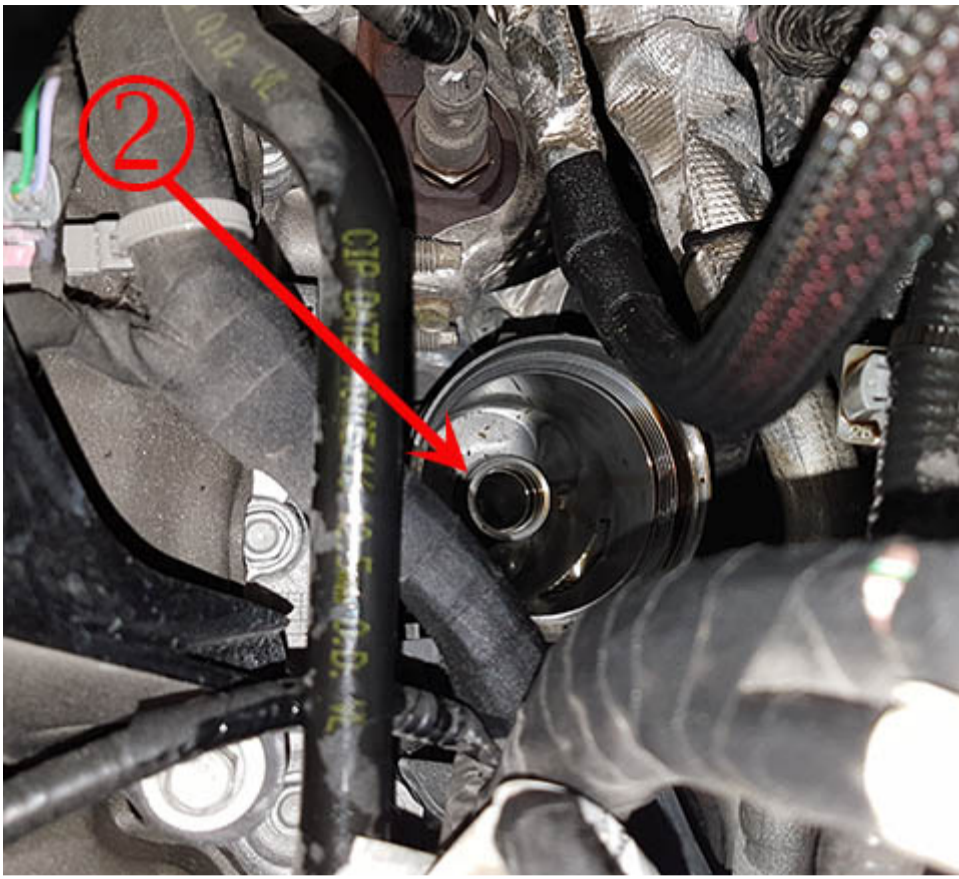
Order and install the oil filter adapter insert / bypass valve.



If the insert is present continue with normal SI diagnostics. See below.



If the insert is missing, and no other damage or debris is present on the engine, order an oil filter adapter insert / bypass valve and install.



Note: This PI will be updated as new information and/ or parts become available.

#### Version History

Version3	3
Modified	<b>Created on 3/6/2018.</b> <b>Update repair procedure on 4/11/2018.</b> <b>Update repair procedure to replace insert and add 2019 MY on 8/1/2018</b>



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