

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4805
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 24, 2018

Subject: 18206 Customer Satisfaction Program
Incorrect Fuse Info in Owner's Manual

Models: 2018 Cadillac CT6

To: All General Motors Dealers

General Motors is releasing Customer Satisfaction Program 18206 today. The total number of U.S. vehicles involved is approximately 5,827. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin on August 7, 2018.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated July 25, 2018. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS

Customer Satisfaction Program

18206 – Incorrect Fuse Info in Owner’s Manual



Reference Number: N182157690

Release Date: July 2018
Revision: 00

Attention: This program is in effect until July 31, 2020.

Make	Model	Model Year		RPO	Description
		From	To		
Cadillac	CT6	2018	2018		

Involved vehicles are marked “open” on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2018 model year Cadillac CT6 vehicles may have an owner’s manual that does not show the correct fuse information for the rear compartment fuse block. The label on the rear electrical center fuse block in the vehicle is correct, and does not need to be changed.
Correction	Customers will receive an owner’s manual insert. Dealers are to print and install owner’s manual inserts.

Parts

There are no parts required for this repair.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9103935	Print and install owner’s manual insert	0.1	ZFAT	N/A

Service Procedure

1. Print the appropriate language owner’s manual inserts for your service area. (Trim to size using crop marks).
2. Locate the owner’s manual.
3. Install the owner’s manual inserts to the owner’s manual.

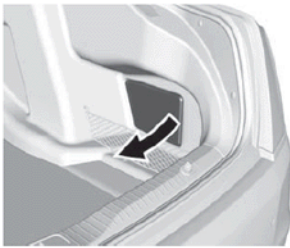


English Owner’s Manual Insert

INSERT TO THE 2018 CADILLAC CT6 OWNER’S MANUAL

This information replaces the information under “Rear Compartment Fuse Block” found in the Vehicle Care Section of the owner’s manual.

Rear Compartment Fuse Block

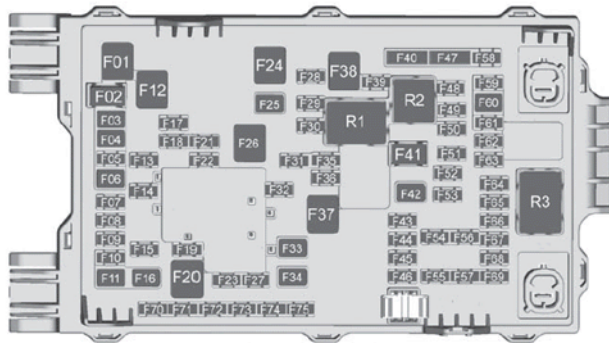


The rear compartment fuse block is behind a cover on the passenger side.



Litho in U.S.A.
 Part No. 84602419

The vehicle may not be equipped with all of the fuses, relays, and features shown.



Without Super Cruise

Fuses	Usage	Fuses	Usage
F01	UCAP	F03	Left window
F02	Trunk power outlet	F04	–

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Customer Satisfaction Program

18206 – Incorrect Fuse Info in Owner’s Manual



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Fuses	Usage	Fuses	Usage	Fuses	Usage
F05	Canister vent	F17	Rear heated seat	F29	Sunroof
F06	Right rear memory seat	F18	Regulated voltage control battery	F30	Body control module 2
F07	Body control module 7	F19	Driver passenger door window/Mirror/Driver seat adjustment/Fuel door switch	F31	Body control module 6
F08	Passenger/Rear seat adjustment switch	F20	–	F32	Exterior heated mirrors
F09	Passive entry/Passive start	F21	Vehicle integration control module	F33	Right window
F10	Rear subwoofer	F22	–	F34	Power trunk module
F11	Left front memory seat module	F23	Rear closure latch	F35	On-board charging module
F12	–	F24	–	F36	Alarm siren module
F13	–	F25	Left front motorized seat belt pretensioner	F37	AC DC inverter
F14	Rear seat memory/Heated	F26	Rear defogger	F38	Rear blower
F15	Left front subwoofer	F27	Right front subwoofer	F39	Fuel pump power
F16	Right front memory seat	F28	Amplifier	F40	–
				F41	Rear seat power outlet

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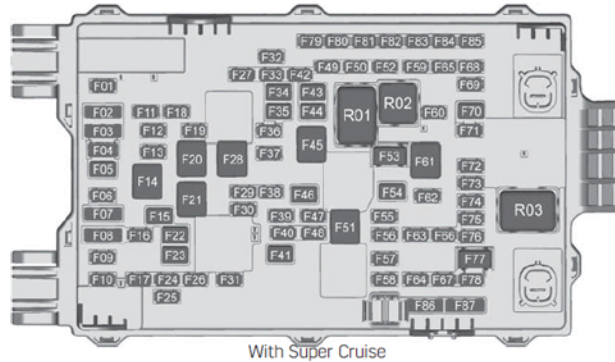
Fuses	Usage	Fuses	Usage	Fuses	Usage
F42	Left rear memory seat	F51	Transmission control module	F63	–
F43	–	F52	Park assist	F64	Engine control module ignition
F44	Rear closure release switch/Liftgate module	F53	Ventilated seats	F65	Rear window sunshade
F45	Auxiliary audio/Video/radio	F54	Headliner	F66	Rear vision camera/Rearview mirror
F46	External object calculating module/Side blind zone alert/Rear center short range radar sensor/Long range radar sensors	F55	Front memory seat module	F67	Run/Crank misc/DC DC converter/Air quality sensor
F47	–	F56	Evaporative emissions leak check module/Rear HVAC display	F68	Damping control module
F48	Right front seat	F57	Voltage current temperature module	F69	Television tuner module
F49	Memory bolster module	F58	–	F70	–
F50	Body control module 1	F59	Engine control module battery	F71	–
		F60	Right front motorized seat belt pretensioner	F72	–
		F61	Parking lamps	F73	–
		F62	–	F74	–
				F75	–

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Relays	Usage
R1	Rear seat auxiliary power outlet
R2	Fuel pump
R3	Run/Crank



Fuses	Usage
F01	–
F02	Body control module 2 and 4

Fuses	Usage
F03	Left rear external object calculating module
F04	Steering wheel display touch sensor

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Fuses	Usage
F05	–
F06	–
F07	Left front and right rear short range radar sensor/Camera image processing module
F08	Driver memory seat module
F09	Column friction device
F10	Left headlamp
F11	–
F12	–
F13	Left front subwoofer
F14	Rear blower
F15	Left window
F16	Canister vent
F17	Rear seat memory/Heated

Fuses	Usage
F18	Rear subwoofer
F19	Damping control module
F20	–
F21	–
F22	–
F23	Left front motorized seat belt pretensioner
F24	Body control module 7
F25	Passive entry/Passive start battery
F26	Rear closure latch
F27	Amplifier
F28	Rear defogger
F29	Park assist module
F30	Body control module 1

Fuses	Usage
F31	Driver monitoring system
F32	Driver passenger door window/Mirror/Driver seat adjustment/Fuel door switch
F33	Passenger/Rear seat adjustment switch
F34	Left front memory seat
F35	Right rear memory seat
F36	heated mirror
F37	–
F38	Transmission control module
F39	–
F40	–
F41	–

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Customer Satisfaction Program

18206 – Incorrect Fuse Info in Owner’s Manual



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Fuses	Usage	Fuses	Usage	Fuses	Usage
F42	–	F54	Left rear memory seat	F63	Headliner
F43	Power trunk module	F55	–	F64	Passenger memory seat module
F44	Right front memory seat	F56	Rear closure release switch/Liftgate module	F65	Right front short range radar sensor/ Advance driver assist map
F45	–	F57	Rear left and rear center short range radar sensors/Long range radar sensors/ Right rear external object calculating module	F66	Television tuner module
F46	Right window	F58	Auxiliary audio/ Video/Radio	F67	–
F47	Engine control module battery	F59	–	F68	–
F48	Right front subwoofer	F60	Memory bolster module	F69	–
F49	Body control module 6	F61	–	F70	Right front motorized seat belt pretensioner
F50	Regulated voltage control battery	F62	Ventilated seat	F71	Rear heated seat module
F51	DC AC inverter			F72	Sunroof
F52	Fuel pump power module				
F53	Rear seat auxiliary power outlet				

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Fuses	Usage	Fuses	Usage
F73	Rear vision camera/ Rearview mirror/Air quality sensor	F82	–
F74	Rear window sunshade	F83	–
F75	Engine control module ignition	F84	–
F76	Misc run crank/ Energy storage control module/DC DC converter/Rear external object calculating module	F85	–
F77	Trunk auxiliary power outlet	F86	–
F78	Rear HVAC display	F87	–
F79	–		
F80	–		
F81	–		
		Relays	Usage
		R01	Rear seat auxiliary power outlet
		R02	Fuel pump
		R03	Run/Crank

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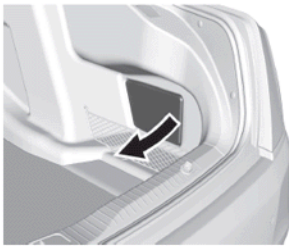


French Owner’s Manual Insert

SUPPLÉMENT AU GUIDE DU PROPRIÉTAIRE DE CADILLAC CT6 2018

Cette information remplace l'information de la rubrique « Boîtier à fusibles de coffre », dans la section Entretien du véhicule du guide du propriétaire.

Bloc-fusibles de coffre

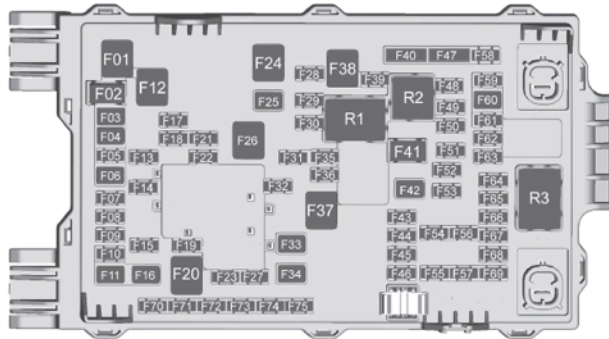


Le boîtier à fusibles de coffre se trouve derrière un couvercle du côté passager.



Imprimé aux États-Unis
 Numéro de pièce 84602419

Le véhicule peut ne pas être équipé de tous les fusibles, relais et fonctions illustrés.



Sans Super Cruise

Fusibles	Usage	Fusibles	Usage
F01	Supercondensateur	F03	Glace du côté gauche
F02	Prise électrique du coffre	F04	—

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Customer Satisfaction Program

18206 – Incorrect Fuse Info in Owner's Manual



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Fusibles	Usage	Fusibles	Usage	Fusibles	Usage
F05	Ventilation de boîtier	F17	Sièges chauffants arrière	F27	Haut-parleur d'extrêmes graves avant droit
F06	Siège à mémoire arrière droit	F18	Batterie de commande de tension régulée	F28	Amplificateur
F07	Module confort/ commodité 7	F19	Commutateur de réglage de vitre/Rétroviseur de porte conducteur et passager/Siège de conducteur/Trappe de carburant	F29	Toit ouvrant
F08	Contacteur de réglage de siège passager/arrière	F20	—	F30	Module confort/ commodité 2
F09	Entrée passive/démarrage passif	F21	Module de commande d'intégration de véhicule	F31	Module confort/ commodité 6
F10	Caisson de graves arrière	F22	—	F32	Miroirs extérieurs chauffants
F11	Module du siège à mémoire avant gauche	F23	Loquet de fermeture arrière	F33	Glace du côté droit
F12	—	F24	—	F34	Module de coffre
F13	—	F25	Prétendeur de ceinture de sécurité motorisé du côté avant gauche	F35	Module de charge embarqué
F14	Mémoire/Chauffage de siège arrière	F26	Désembueur arrière	F36	Module de sirène d'alarme
F15	Haut-parleur d'extrêmes graves avant gauche			F37	Convertisseur CA/CC
F16	Siège à mémoire avant droit			F38	Soufflante arrière
				F39	Alimentation électrique de la pompe à carburant

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Fusibles	Usage	Fusibles	Usage	Fusibles	Usage
F40	—	F50	Module confort/ commodité 1	F60	Prétendeur de ceinture de sécurité motorisé du côté avant droit
F41	Prise électrique arrière	F51	Module de commande de la boîte de vitesses	F61	Feux de stationnement
F42	Siège à mémoire arrière gauche	F52	Assistance au stationnement	F62	—
F43	—	F53	Sièges ventilés	F63	—
F44	Module de commutateur de déverrouillage de fermeture arrière/hayon	F54	Garniture de toit	F64	Allumage du module de commande du moteur
F45	Audio/Vidéo/radio auxiliaire	F55	Module du siège à mémoire avant	F65	Store de lunette arrière
F46	Module de calcul d'objets externes/Alerte de zone aveugle latérale/Capteur radar arrière à courte distance au centre/ Capteurs radar à longue distance	F56	Module de contrôle de fuite d'émissions évaporatives/Affichage de CVC arrière	F66	Caméra à vision arrière/ Rétroviseur
F47	—	F57	Module de température actuelle et de tension	F67	Marche/Lancement divers/ Convertisseur CC CC/ Capteur de qualité de l'air
F48	Siège avant droit	F58	—	F68	Module de commande d'amortissement
F49	Module de bourrelet à mémoire	F59	Batterie du module de commande du moteur	F69	Dispositif d'accord de télévision
				F70	—
				F71	—

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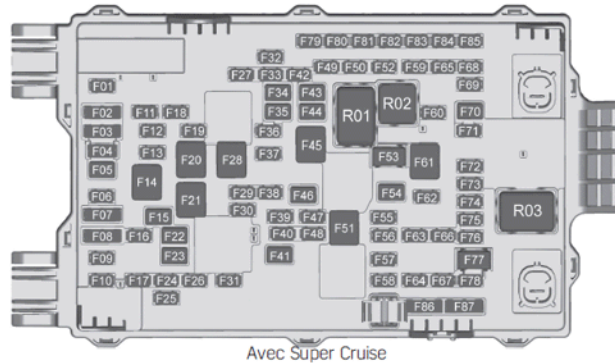
Customer Satisfaction Program

18206 – Incorrect Fuse Info in Owner’s Manual



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Fusibles	Usage
F72	—
F73	—
F74	—
F75	—
Relais	Usage
R1	Prise électrique auxiliaire de siège arrière
R2	Pompe à carburant
R3	Run/Crank (marche/démarrage)



Fusibles	Usage
F01	—
F02	Module confort/comforté 2 et 4

Fusibles	Usage
F03	Module de calcul d'objet externe arrière gauche
F04	Capteur tactile de commande d'écran au volant

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Cadillac CT6 Owner Manual (GMNA-Localizing-U.S./Canada-11292458) - 2018 - Insert - 6/19/18

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Fusibles	Usage	Fusibles	Usage	Fusibles	Usage
F05	—	F18	Caisson de graves arrière	F31	Système de surveillance du conducteur
F06	—	F19	Module de commande d'amortissement	F32	Commutateur de réglage de vitre/Rétroviseur de porte conducteur et passager/Siège de conducteur/Trappe de carburant
F07	Module de traitement d'image de capteur radar à courte portée avant gauche et arrière droit/de caméra	F20	—	F33	Contacteur de réglage de siège passager/arrière
F08	Module de siège à mémoire côté conducteur	F21	—	F34	Siège à mémoire avant gauche
F09	Dispositif de friction de colonne	F22	—	F35	Siège à mémoire arrière droit
F10	Phare gauche	F23	Prétendeur de ceinture de sécurité motorisé du côté avant gauche	F36	rétroviseur chauffant
F11	—	F24	Module confort/comforté 7	F37	—
F12	—	F25	Entrée passive/Démarrage passif, batterie	F38	Module de commande de la boîte de vitesses
F13	Haut-parleur d'extrêmes graves avant gauche	F26	Loquet de fermeture arrière	F39	—
F14	Soufflante arrière	F27	Amplificateur	F40	—
F15	Glace du côté gauche	F28	Désembueur arrière		
F16	Ventilation de boîtier	F29	Module d'assistance au stationnement		
F17	Mémoire/Chauffage de siège arrière	F30	Module confort/comforté 1		

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Fusibles	Usage	Fusibles	Usage	Fusibles	Usage
F41	—	F54	Siège à mémoire arrière gauche	F64	Module de siège à mémoire côté passager
F42	—	F55	—	F65	Capteur radar avant droit à courte portée/Cartographie avancée d'aide au conducteur
F43	Module de coffre	F56	Module de commutateur de déverrouillage de fermeture arrière/hayon	F66	Dispositif d'accord de télévision
F44	Siège à mémoire avant droit	F57	Capteurs radar à courte portée au centre et arrière gauches/Capteurs radar à longue portée/Module de calcul d'objet externe arrière droit	F67	—
F45	—	F58	Audio auxiliaire/vidéo/radio	F68	—
F46	Glace du côté droit	F59	—	F69	—
F47	Batterie du module de commande du moteur	F60	Module de bourrelet à mémoire	F70	Prétendeur de ceinture de sécurité motorisé du côté avant droit
F48	Haut-parleur d'extrêmes graves avant droit	F61	—	F71	Module de siège arrière chauffant
F49	Module confort/commodité 6	F62	Siège ventilé	F72	Toit ouvrant
F50	Batterie de commande de tension régulée	F63	Garniture de toit	F73	Caméra à vision arrière/Rétroviseur/Capteur de qualité de l'air
F51	Convertisseur CC/CA				
F52	Module d'alimentation de la pompe à carburant				
F53	Prise électrique auxiliaire de siège arrière				

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Fusibles	Usage	Fusibles	Usage
F74	Store de lunette arrière	F85	—
F75	Allumage du module de commande du moteur	F86	—
F76	Marche-lancement divers/Module de commande de stockage d'énergie/Convertisseur CC CC/Module de calcul d'objet externe arrière	F87	—
F77	Prise électrique auxiliaire de coffre	Relais	Usage
F78	Affichage de CVC arrière	R01	Prise électrique auxiliaire de siège arrière
F79	—	R02	Pompe à carburant
F80	—	R03	Run/Crank (marche/démarrage)
F81	—		
F82	—		
F83	—		
F84	—		

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Customer Satisfaction Program

18206 – Incorrect Fuse Info in Owner’s Manual



Dealer Responsibility

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this program must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

Dealers are to service all vehicles subject to this program at no charge to customers, regardless of mileage, age of vehicle, or ownership, through July 31, 2020.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the involved vehicle listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Program follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this program enters your vehicle inventory, or is in your facility for service through July 31, 2020, you must take the steps necessary to be sure the program correction has been made before selling or releasing the vehicle.

Dealer Reports

For dealers with involved vehicles, a listing with involved vehicles has been prepared and will be provided to U.S. and Canadian dealers through the GM GlobalConnect Recall Reports, or sent directly to export dealers. The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this program is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this program.

Customer Notification

USA & Canada - General Motors will notify customers of this program on their vehicle (see copy of customer letter included with this bulletin).

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



**We Support
Voluntary Technician
Certification**

Customer Satisfaction Program

18206 – Incorrect Fuse Info in Owner’s Manual



August 2018

This notice applies to your vehicle, **VIN:** _____

Dear General Motors Customer:

We have learned that your 2018 Cadillac CT6 vehicle may have an Owner’s Manual that does not show the correct fuse information for the rear compartment fuse block. The label on the rear electrical center fuse block in the vehicle is correct, and does not need to be changed.

Your satisfaction with your GM vehicle is very important to us, so we are announcing a program to fix it.

What We Will Do: An owner’s manual insert is included with this letter.

What You Should Do: Please place the owner’s manual insert in your vehicle. Keep it with your vehicle for future reference.

If you have any questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Cadillac	1-800-458-8006	1-800-833-2622
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

We sincerely regret any inconvenience or concern that this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your Cadillac CT6 provides you many miles of enjoyable driving.

Neelie O’Connor
Executive Director
North America Contact Center Operations

Enclosure
18206