

A CUMMINS FIELD CAMPAIGN

Please Deliver To: Service Managers and Warranty Decision Makers

FROM: Cummins Global Warranty Administration Communications

Subject: B6.7N Calibration Campaign

Number: C2063

Date: 21-Aug-2018

Expires: 31-Jul-2019 (U.S./Canada)
31-Jul-2019 (International)

Attention: Worldwide distr./ branches and Div./Reg Offices
U.S / Canadian Distr./Branches and Div. Offices
U.S / Canadian Dealers (Automotive & CIHR - MR)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

DESCRIPTION:

This campaign is being issued to address a calibration update in certain B6.7N CM2380 engines. This document enables authorized repair locations to calibrate the engine control module (ECM) to the latest revision.

NOTE: A claim with multiple ESNs is acceptable and encouraged.

ACTION:

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** show as OPEN on QuickServe® Online for this field action.

NOTE: The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Use the ECM Calibration Revision History available on QuickServe® Online to confirm the revision date of the calibration currently installed in the engine. If ECM already contains a calibration released 20-JUL-2018 or later, DO **NOT** calibrate the engine. No further action is needed.
- 2 For all engines requiring an ECM calibration, obtain a calibration via QuickServe® Online (QSOL). Enter the Engine Serial Number into QSOL, click on the Service tab, then click on Related Information, then click on Calibration Downloads and enter the requested information to obtain a Zip file to calibrate the ECM.
- 3 For all engines requiring an ECM calibration, calibrate the ECM as described in Procedure 019-032 in the Service Manual Bulletin 5467665 on QSOL. Provide documentation of ECM revision codes from before and after the calibration in the claims section.

MATERIAL DISPOSITION:

There are no materials involved in the field action.

REIMBURSEMENTS:

Parts:

There are no parts covered in this field action.

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

NOTE: SRT17-902 should **only** be claimed if the unit DID **NOT** require calibration.

Labor using applicable Access Code and Time:

SRT Code	Description	Time
00-90X	Administrative Time - Open and Close Repair Order (Road Repairs)	
17-902	Campaign/ATC Check	
19-0G5	Engine Control Module Calibration Code - Transfer (EPA 2017)	

Travel:

Travel is covered under this field action. Towing is **not** covered under this field action.

NOTE: Please schedule the Technician's time to maximize the number of units that can be repaired on a single visit. When filing claims for multiple ESNs, Where travel is required and authorized, travel can be filed to **ONLY** one (1) ESN.

Other Claimables:

Consumables are **not** covered under this field action.

Claim Instructions:

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com).
For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: 65
Pay Code: Distributor = X
Pay Code: Dealer = D
Pay Code: International = I
Failure Code: WEQPEY

Attachments
c2063_esn-list.xls