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| <b>Sent on</b> | 08   | 15 | 2018 | <b>Expires on</b> | 08 | 28 | 2018 |
| <b>From</b>    | Parts and Service Division   |    |      |                   |    |    |      |
| <b>Subject</b> | Request for Parts: 2015-2016 TLX V6 & 2016 MDX 12V Battery Failure |    |      |                   |    |    |      |

**PRIORITY/ACTION REQUIRED**

To: All Acura Service Managers/Consultants  
 From: Technical Research & Support Group  
 RE: Request for Parts: 2015-2016 TLX V6 & 2016 MDX 12V Battery Failure

**This message is solely directed to Acura dealership personnel; please handle accordingly. Print this i/V message and provide a copy to the Shop Foreman and all Service Consultants.**

**Background**

American Honda Motor Co., Inc. (AHM) is investigating certain 2015-2016 TLX V6s & 2016 MDXs with a client complaint of a no-start condition that requires the 12V battery to be replaced. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. 2015-2016 TLXs must be V6 AWD. No L4 or 2WD accepted.
2. For MDX, Advance trim only.
3. Battery test indicates the battery replacement is needed.
4. Battery must still be in the vehicle.
5. Battery must be OEM. (Remove the top of the battery case to find Black/White label. Blue/White label is an Acura replacement battery). Click [HERE](#) for example.
6. No dealer inventory vehicle.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.