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Sent on	08	15	2018	Expires on	08	28	2018
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From	Parts and Service Division
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Subject	Request for Visit: 2018 Odyssey & Pilot Auto Idle Stop Inop (Zone 1)
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PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Visit: 2018 Odyssey & Pilot Auto Idle Stop Inop (Zone 1)

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this i/N message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2018 Odysseys & Pilots with a customer complaint of the auto idle stop inoperative. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. Trim must be Elite or Touring only.
2. Manufactured date on the driver's side door jamb must be on or after 8/2017.
3. Battery has not been charged with GR8 during the current visit.
4. No vehicle resets or ECU updates have been performed.
5. No DTCs are stored (P or B codes)
6. Confirm pin fits on the BMS couple are okay.
7. Confirm that the auto idle stop is still inoperative after confirming the following conditions.
(Click [HERE](#) to review list of conditions).

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.