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Sent on 08 15 2018 **Expires on** 08 28 2018

From Parts and Service Division

Subject Request for Parts: 2016-2018 Civic CVT Oil Leak from Axle Seal

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2016-2018 Civic CVT Oil Leak from Axle Seal

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2016-2018 Civic CVTs with a condition of the axle seal leaking. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. VIN must start with 1HG, 2HG or 3HG.
2. LX & EX only.
3. Must confirm leak from the axle seal.
4. No attempt has been made to repair this issue.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.