



SERVICE ALERT

SA-18-012 P0300-SERIES DIAGNOSTIC
TROUBLE CODE(S)

GROUP: 0-GENERAL
BULLETIN NO: SA-18-012
DATE: 8-2-2018

Release Date:	8/2/2018
Affected Years:	18MY-19MY
Affected Models:	Conventional Trucks Equipped with a J08 Engine
Attention:	Service Managers / Service Personnel / Technical Service Managers

Note: Refer to the appropriate Vehicle Identification Number in the warranty system to determine any vehicle recalls or campaigns prior to performing this service alert.

SUBJECT:

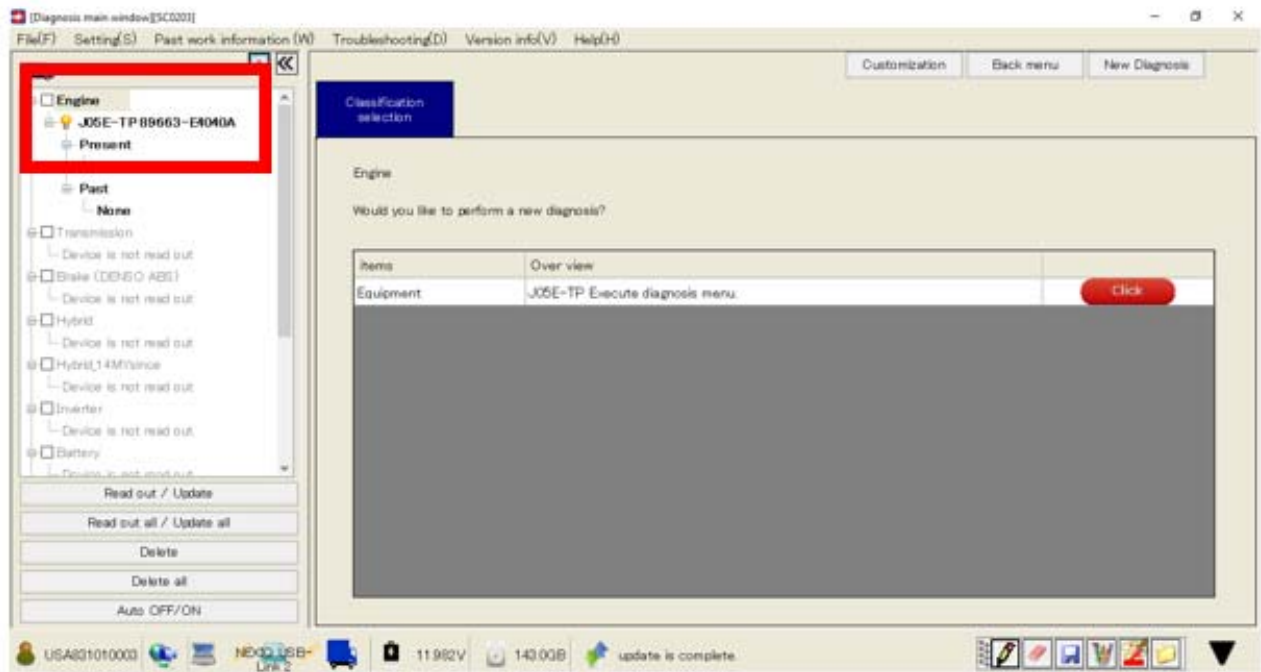
If a truck comes to the dealer for the MIL On (or was recently On) and the Engine Control Unit (ECU) recorded one or more of the P0300-series DTC's (P0300, P0301, P0302, P0303, P0304, P0305 and P0306), refer to the following steps:

1. Is a P0300, P0301, P0302, P0303, P0304, P0305 and/or P0306 recorded in the ECU when connected with DX2?
 - Yes – Continue to step 2.
 - No – this service alert does not apply



2. Does this truck exhibit any performance concerns such as a misfire, low power or engine noise symptoms?
- Yes – Connect to all modules using DX2, open a TechAssist Case and attach the DX report to the case.
 - No – Check the Software Level, update to the latest level if available. Erase all DTC's and release the truck.

DX2 > Reprogramming > 600 Series > Engine ECU or verify while in Diagnosis; **DX2 > Diagnosis > 600 Series > Engine ECU**



Sincerely,

Your HINO Service Team

