

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 400-0843

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

- o Integrity
- o Safety
- o Quality
- o Customer Service

August 31, 2018

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2019 Palomino Hard Side Truck Camper and 2019 Palomino Real Lite Truck Camper recreational vehicles. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

On certain truck campers, the battery disconnect is wired to the battery and does not allow for 12V power to the vehicle.

OWNERS: WHAT SHOULD YOU DO?

Please make an appointment with your Forest River Dealership to have this Service Bulletin completed.

DEALERS: WHAT SHOULD YOU DO?

Please review the included instructions.

MAY FOREST RIVER ASSIST YOU FURTHER?

CONTACT	PHONE
CUSTOMER SERVICE	(269) 432-3246

Dealer Repair Codes:

Pictures are required for the remedy and/or inspection after installation.

Pictures of the remedy are a condition of payment in which must be provided with a claim against the repair code(s).

TECHNICAL SERVICE BULLETIN NUMBER	DESCRIPTION	REPAIR CODE	ALLOWED HOUR(S)
USA & CANADA – 400-0843	INSPECT BATTERY DISCONNECT FOR PROPER WIREING	10-400843	.10 HRS.
USA & CANADA – 400-0843	R/R BATTERY DISCONNECT TO COMPLETE 12V CIRCUIT	10-400844	.30 HRS.

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please contact the Warranty Department at the phone number above to arrange for reimbursement.

If you have already had this condition remedied at no cost under warranty, please disregard this notice.

PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS SERVICE BULLETIN NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.

Sincerely,

Keith Fisher
Forest River, Inc.
Engineer

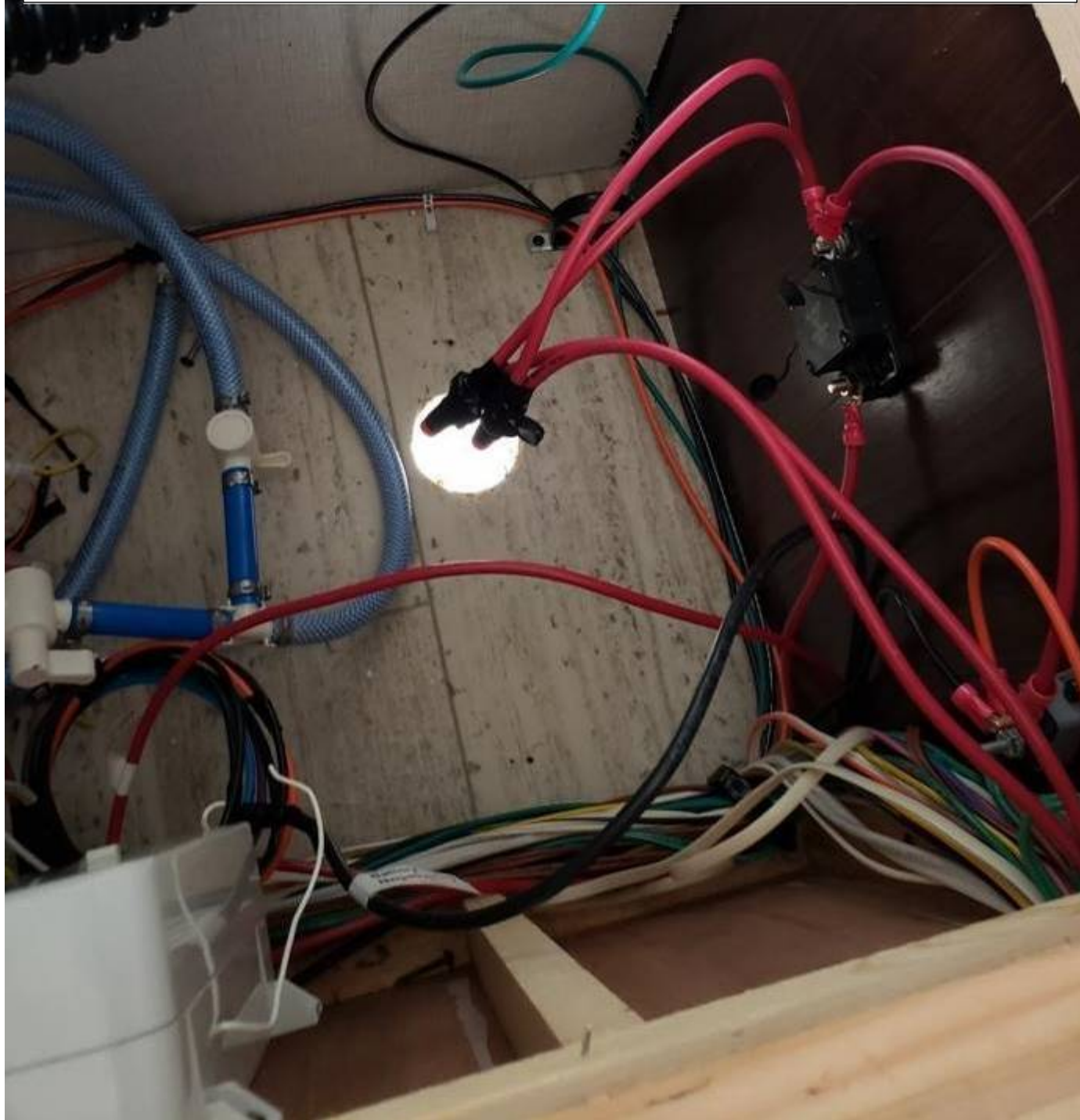
Office of Corporate Compliance

PALOMINO – HARDSIDE & REAL LITE TRUCK CAMPER BATTERY DISCONNECT – REMEDY INSTRUCTIONS

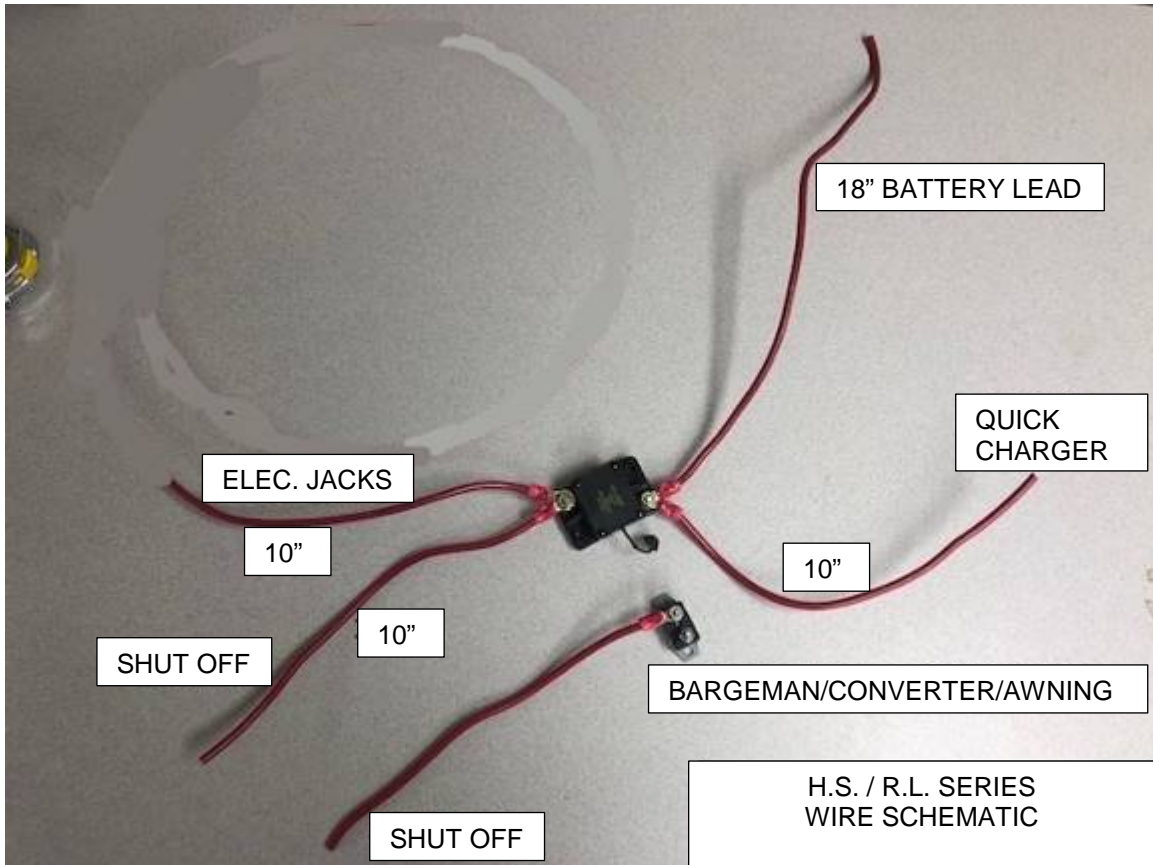
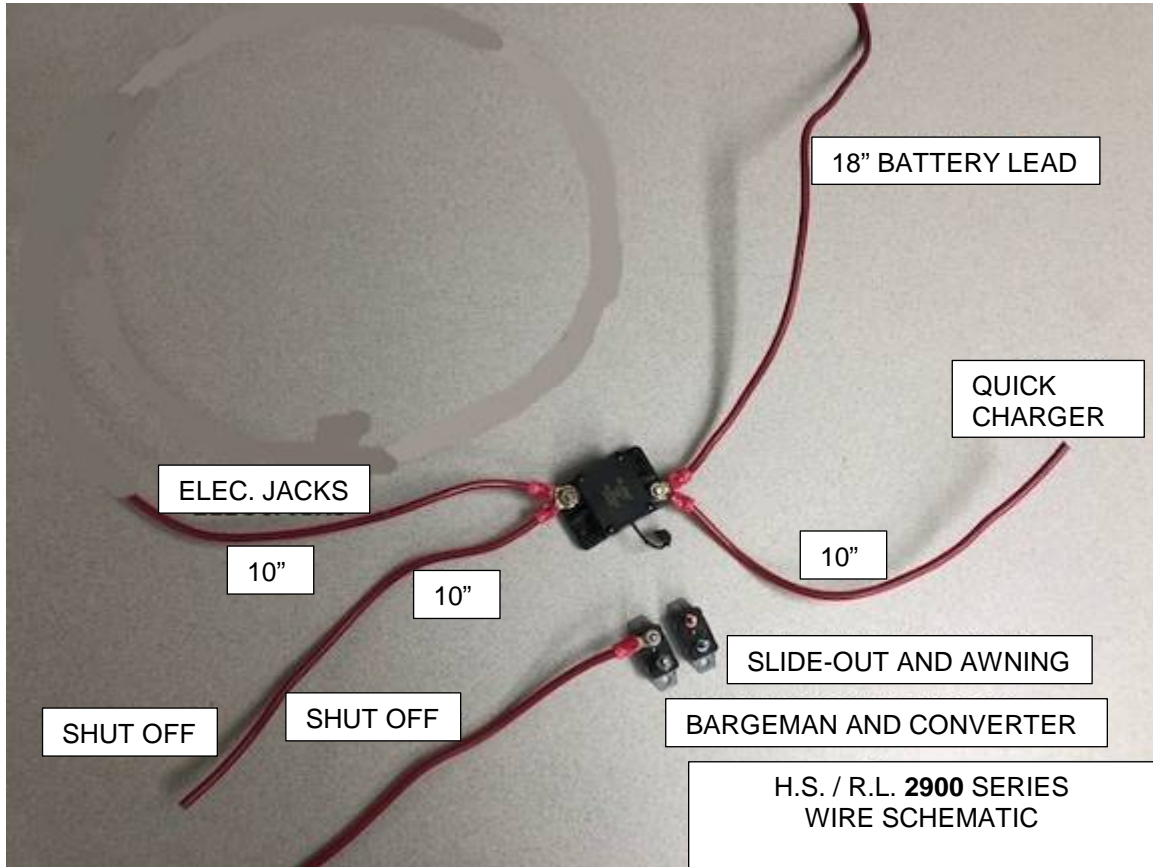
The battery will not work with this wire configuration due to the wires hooked up incorrectly.

- The outside Quick Charge Port should be wired to the same post on the 60AMP breaker as the battery lead;
- The other lead from this post should be not more than 18" in length and be routed to the battery;
- The "ACC" post of the 60AMP breaker should have the electric jack brain-box wire;
- The "ACC" post should also have a lead not more than 18" in length and be routed to the battery disconnect;
- The battery disconnect should then be wired to the 30AMP mini-breaker.

Please see the next page(s) for wiring schematics to remedy this issue.



PALOMINO – HARDSIDE & REAL LITE TRUCK CAMPER BATTERY DISCONNECT – REMEDY INSTRUCTIONS



*You have completed the remedy for this service bulletin.
Please claim the remedy repair code.*

Thank you for your help!