

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 10C-0844

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

- o Integrity
- o Safety
- o Quality
- o Customer Service

August 31, 2018

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2019 Rockwood and Flagstaff Fifth-Wheel recreational vehicles. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

Rockwood and Flagstaff Fifth-Wheels with the Nautilus convenience Center were manufactured with incorrect water line hookups.

OWNERS: WHAT SHOULD YOU DO?

Please make an appointment with your Forest River Dealership to have this Service Bulletin completed.

DEALERS: WHAT SHOULD YOU DO?

Please review the included instructions.

MAY FOREST RIVER ASSIST YOU FURTHER?

CONTACT	PHONE
CUSTOMER SERVICE	(574) 642-2640

Dealer Repair Codes:

Pictures are required for the remedy and/or inspection after installation.

Pictures of the remedy are a condition of payment in which must be provided with a claim against the repair code(s).

TECHNICAL SERVICE BULLETIN NUMBER	DESCRIPTION	REPAIR CODE	ALLOWED HOUR(S)
USA & CANADA – 10C-0844	R/R NAUTILUS CONVENIENCE CENTER PLUMBING	10-100844	.75 HRS.

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please contact the Warranty Department at the phone number above to arrange for reimbursement.

If you have already had this condition remedied at no cost under warranty, please disregard this notice.

PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS SERVICE BULLETIN NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.

Sincerely,

Keith Fisher

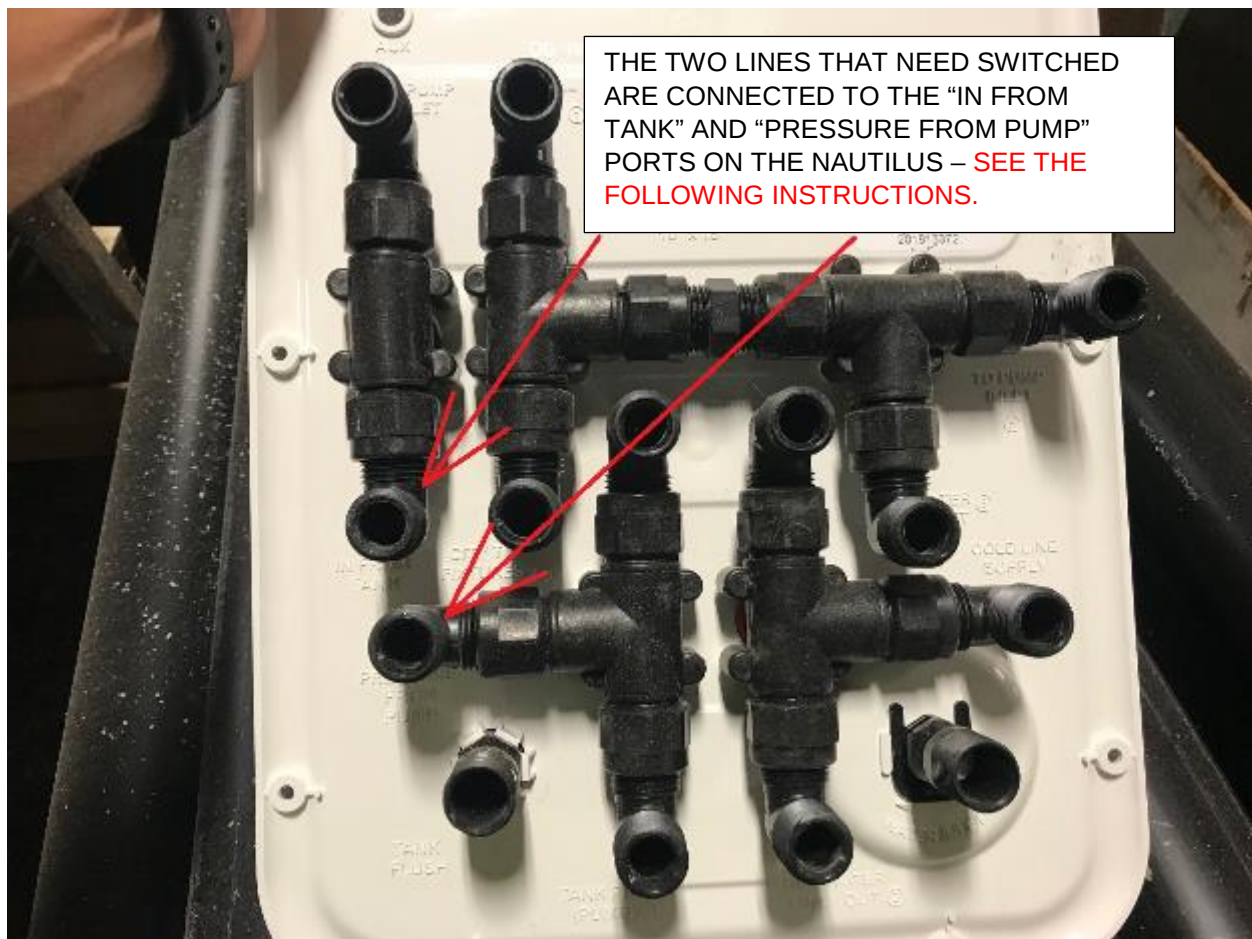
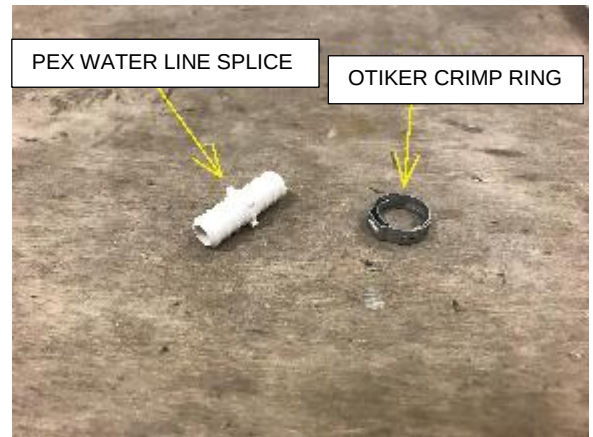
Forest River, Inc.
Engineer

Office of Corporate Compliance

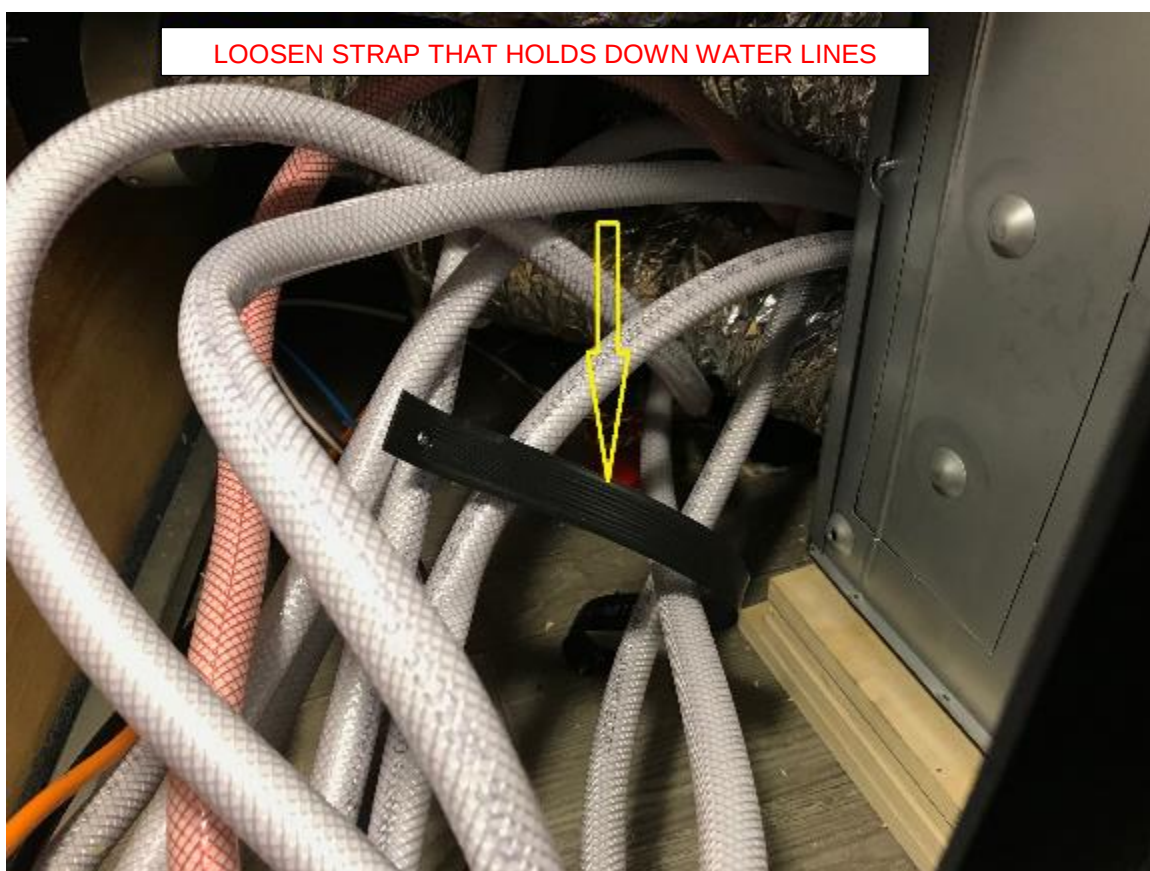
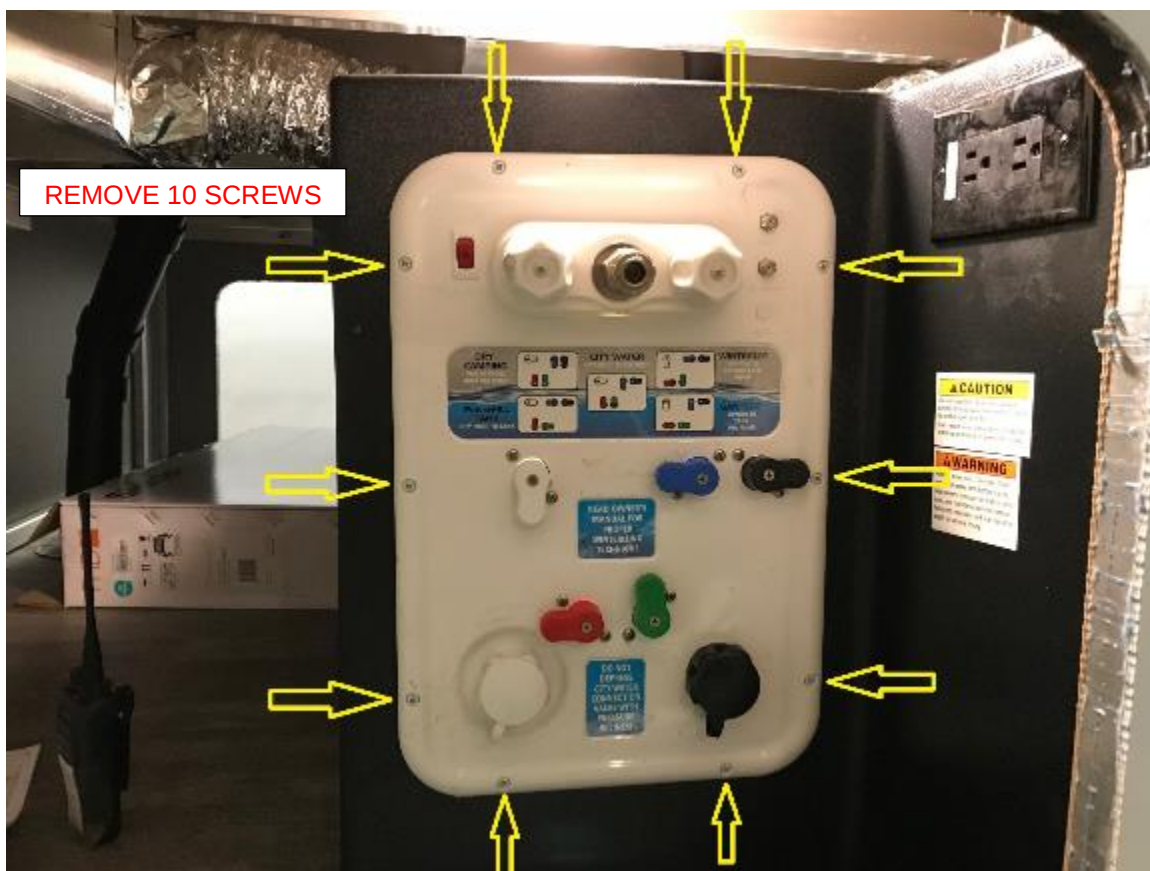
ROCKWOOD & FLAGSTAFF FIFTH-WHEEL – NAUTILUS CONVENIENCE CENTER REMEDY INSTRUCTIONS

Tools Required: Otiker Crimp Ring Tool

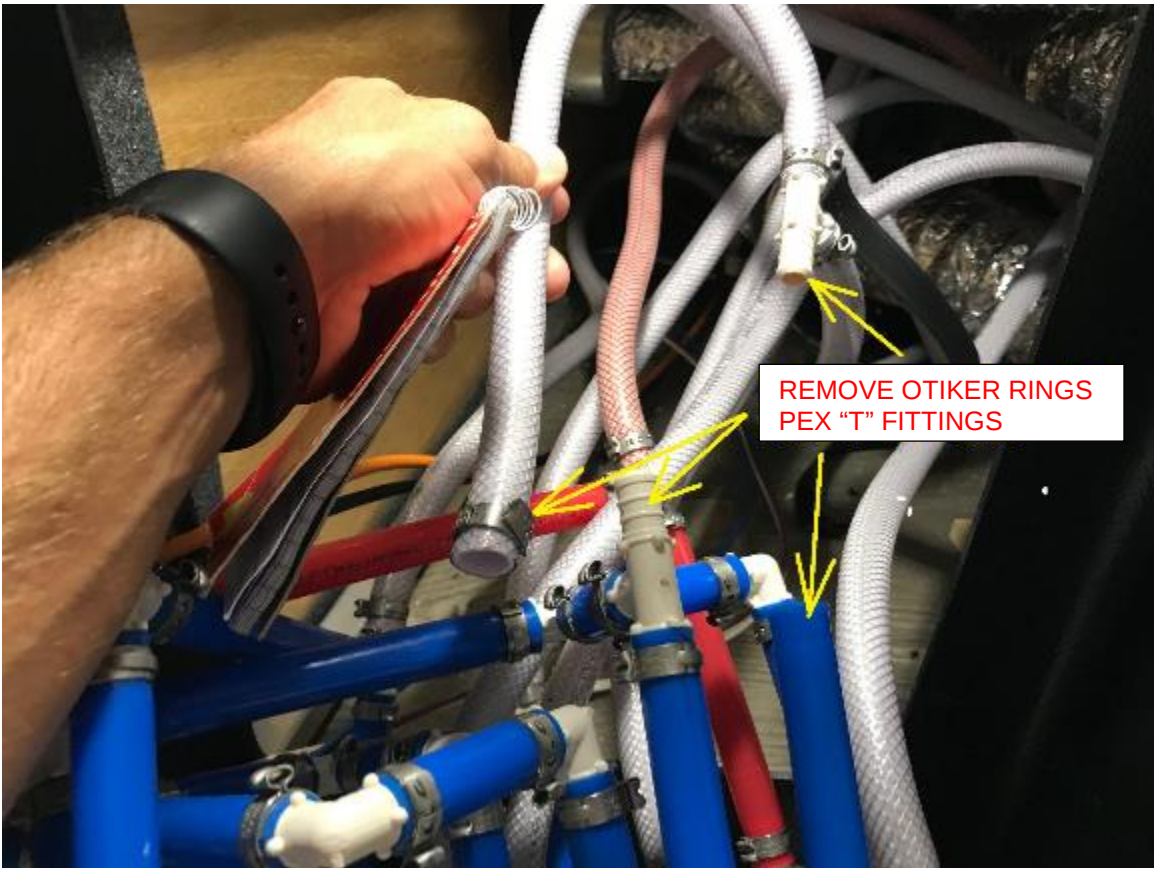
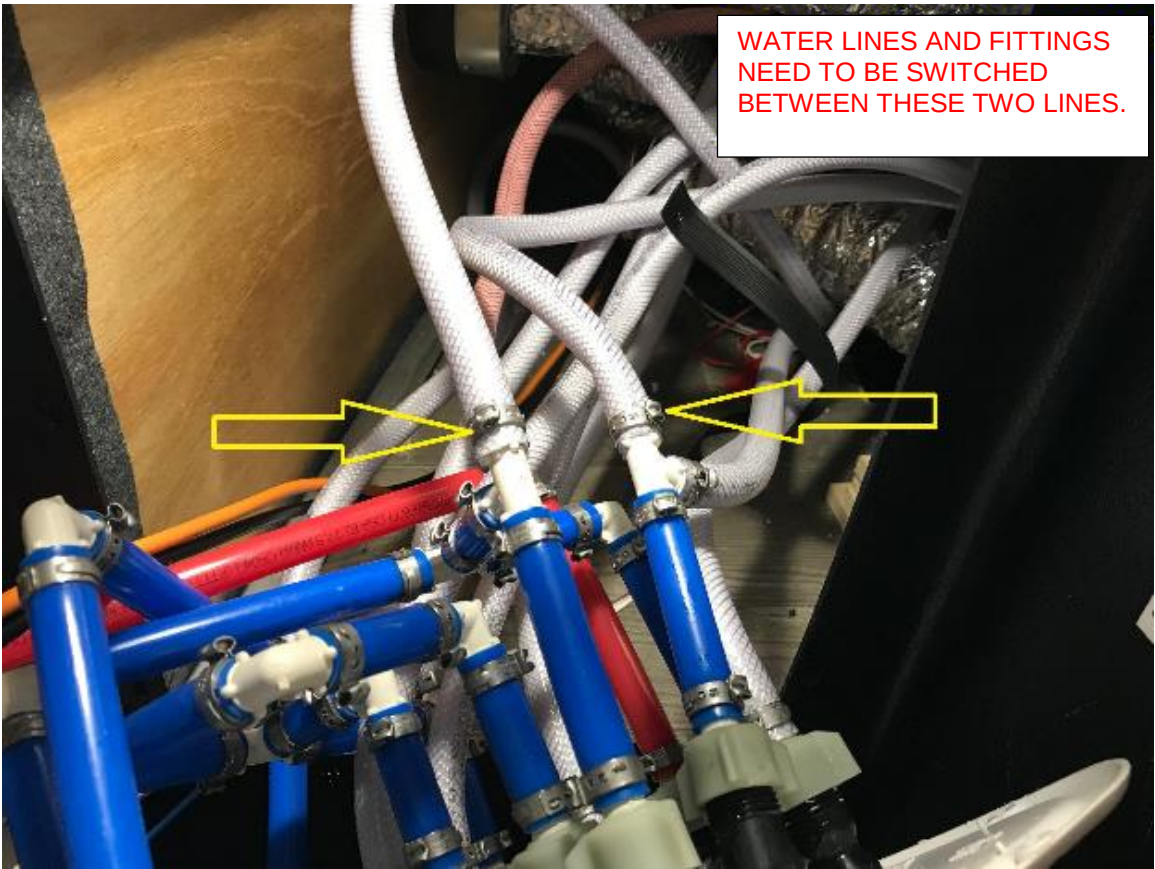
Parts Required: Otiker Rings – Part Number 24114
PEX Water Line Splice – Part Number 32789



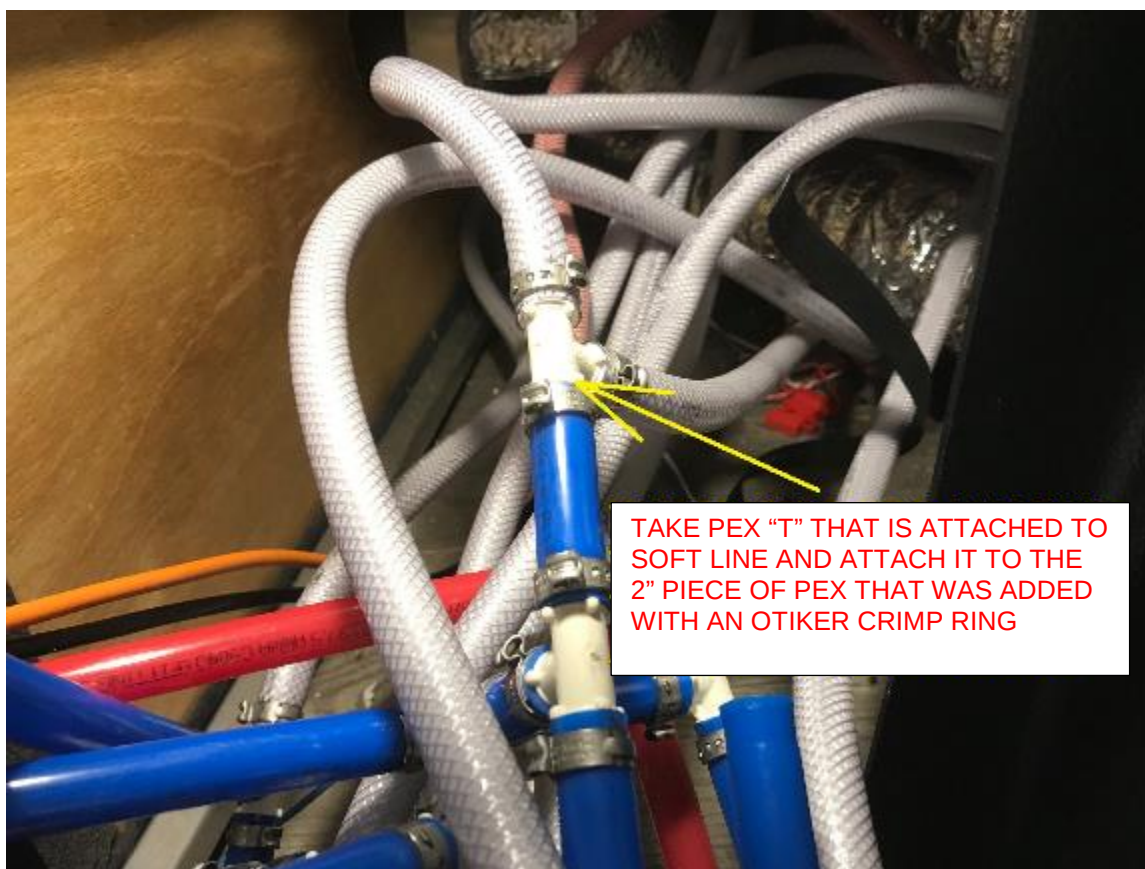
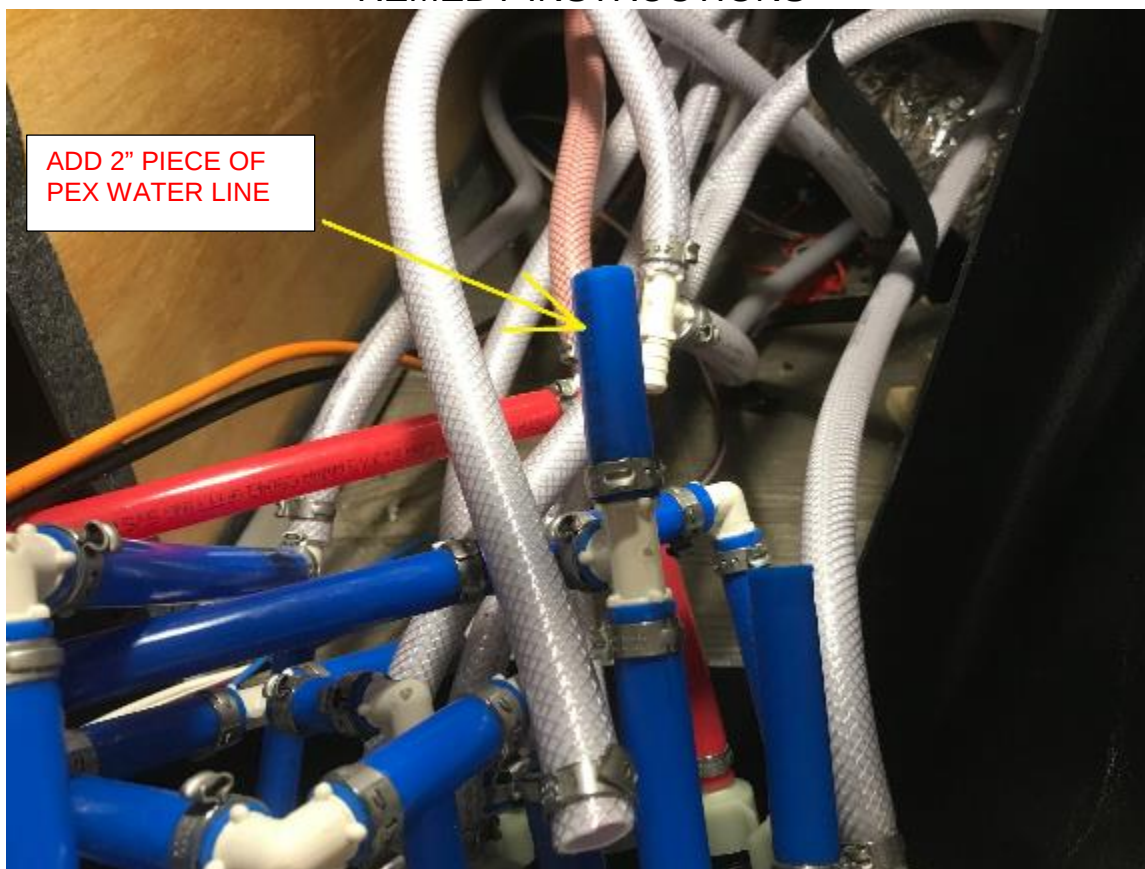
ROCKWOOD & FLAGSTAFF FIFTH-WHEEL – NAUTILUS CONVENIENCE CENTER REMEDY INSTRUCTIONS



ROCKWOOD & FLAGSTAFF FIFTH-WHEEL – NAUTILUS CONVENIENCE CENTER
REMEDY INSTRUCTIONS

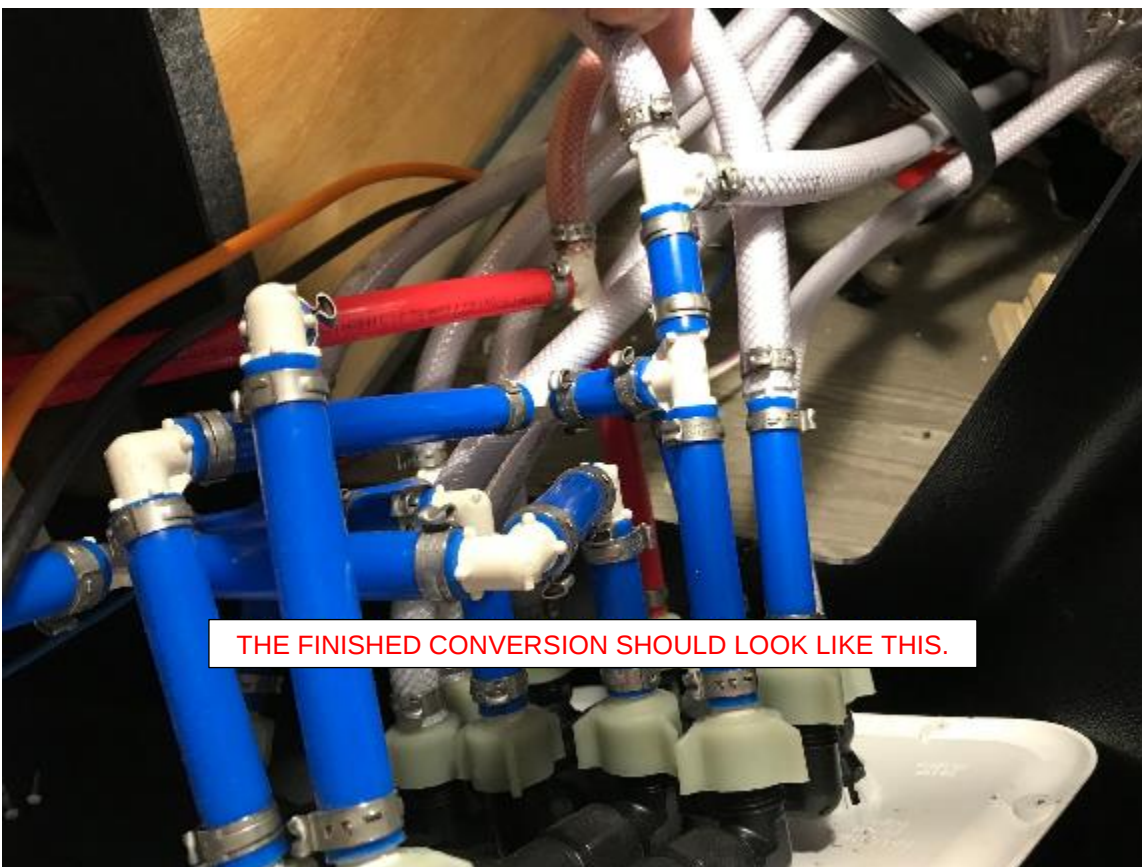
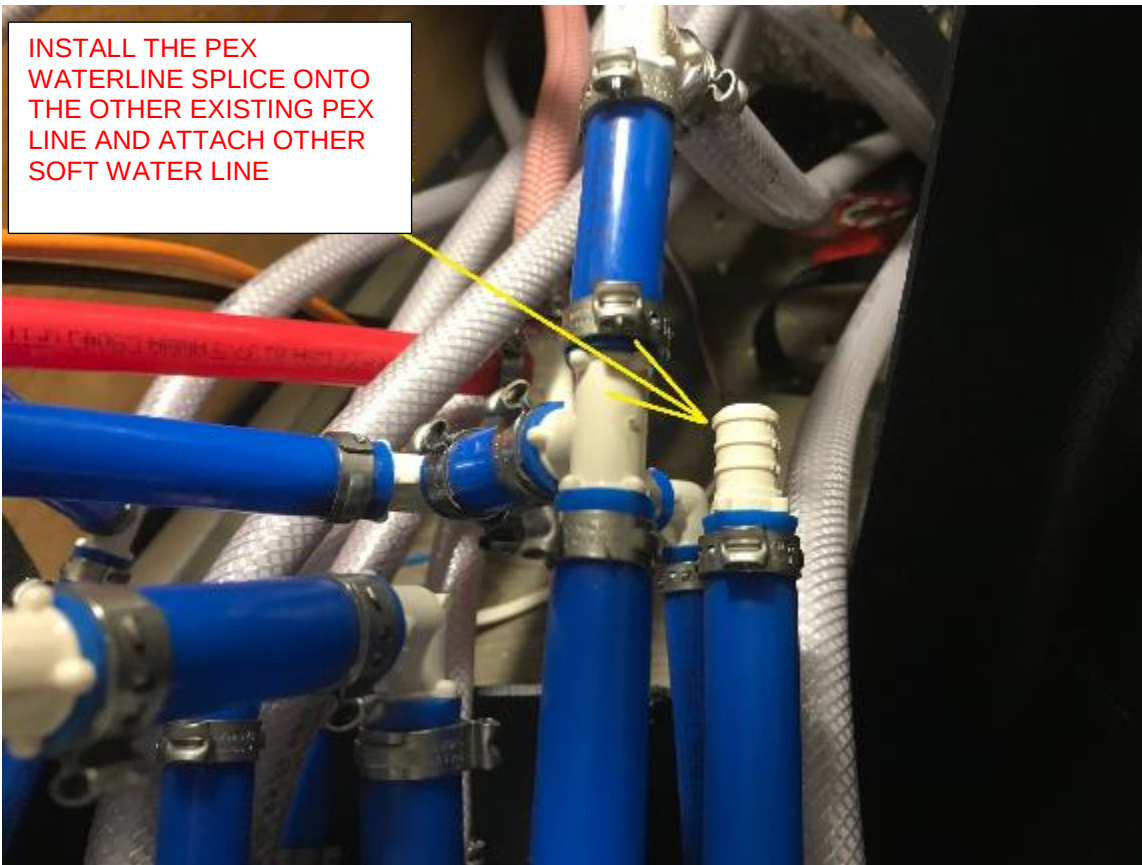


ROCKWOOD & FLAGSTAFF FIFTH-WHEEL – NAUTILUS CONVENIENCE CENTER REMEDY INSTRUCTIONS



ROCKWOOD & FLAGSTAFF FIFTH-WHEEL – NAUTILUS CONVENIENCE CENTER REMEDY INSTRUCTIONS

INSTALL THE PEX
WATERLINE SPLICE ONTO
THE OTHER EXISTING PEX
LINE AND ATTACH OTHER
SOFT WATER LINE



You have completed the remedy for this service bulletin.
Please claim the remedy repair code.

Thank you for your help!