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CRSeals®



SKF®

Quarantine and return request for 47691

SKF determined a certain production lot of wheel seals assigned the SKF part number 47691 may not meet their full intended service life. In line with our continuous efforts to keep the highest quality standards, we would like to replace your inventory of these parts. Therefore, we request that you quarantine and return these parts.

Identification of the part

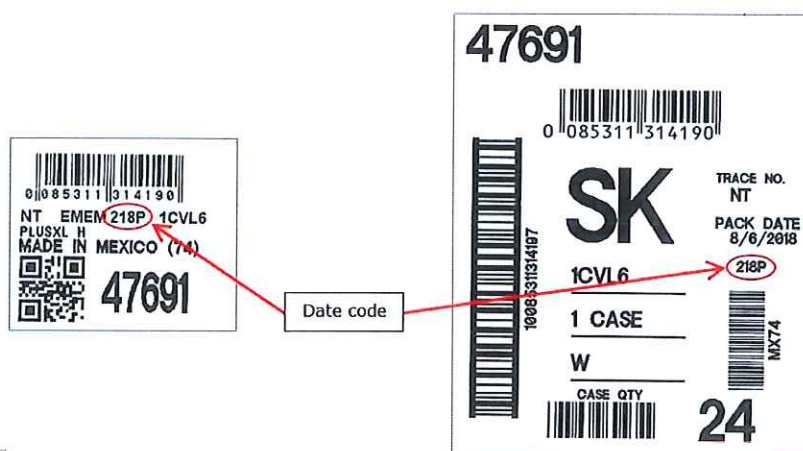
The wheel seals in question are identified by the date code on the part number label. Only those parts with the following date code ranges are involved: 113P through 206P (i.e. 113P, 114PK, ... 205P, 206PK).

PLEASE QUARANTINE AND RETURN ALL INVENTORIES THAT YOU HAVE OF PART NUMBER 47691 WHICH CONTAIN THESE DATE CODES. Any 47691 products with a lower or higher date code number than this range are not affected by this product return request and should not be returned. SKF estimates that you may have started receiving these parts on or about May 1, 2018.

The date code appears on the part number label as indicated below.

Individual Box Label

Case Label



What you should do

Return the affected product as soon as possible to SKF. All stocking customers should return the affected product to their servicing distributor for credit. Please forward copies of this notice to all your stocking or reselling customers who have purchased the subject wheel seals from you. Any affected wheel seals your customers return to you should also be returned to SKF.

The return of these parts will be at no cost to you. Upon SKF's receipt of return of these parts in accordance with its instructions, your account will be credited for the returned parts. To obtain replacements for the returned wheel seals, you will need to re-order your required quantities from SKF.

All returns must have a return authorization approval prior to returning this product back to SKF. To get a return authorization approval number or answers to any other questions you may have, please call SKF USA Inc, VSM North America Customer Service at 800-882-0008 and ask for the 47691 Return Team.

SKF is committed to our customer's satisfaction. We apologize for the inconvenience and appreciate your support on this matter.

Sincerely,



Don McEntee
VP of Marketing and Business Development
SKF Vehicle Service Market North America

Install Confidence
Install SKF

SKF Vehicle Aftermarket

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