

NEWMAR CORPORATION

WARRANTY DEPARTMENT

RECALL SERVICE BULLETIN

DATE ISSUED	MODEL YEAR(S) AFFECTED			RSB #	
8/28/18	2017-2019			530	
MODEL					
Bay Star Sport	<input type="checkbox"/>	Ventana	<input checked="" type="checkbox"/>	Essex	<input checked="" type="checkbox"/>
Bay Star	<input type="checkbox"/>	Dutch Star	<input type="checkbox"/>	King Aire	<input type="checkbox"/>
Canyon Star	<input type="checkbox"/>	Mountain Aire	<input checked="" type="checkbox"/>	New Aire	<input type="checkbox"/>
Ventana LE	<input checked="" type="checkbox"/>	London Aire	<input checked="" type="checkbox"/>	Other	<input type="checkbox"/>
DESCRIPTION					
<p>Daimler Trucks North America, LLC has decided that a defect relating to motor vehicle safety exists in specific motorhomes built on Freightliner Chassis (NHTSA 18V 353). In response, Newmar Corporation is releasing recall NHTSA 18V 505 and TC # 2018-401.</p> <p>Issue: On certain motorhomes equipped with air disc brakes, the brake caliper mounting bolts may be incorrectly torqued. The caliper bolts may loosen, which may lead to the caliper detaching. Insufficiently torqued fasteners may not provide adequate clamping force between the brake caliper and brake anchor plate, potentially resulting in reduced brake effectiveness. This scenario would result in greater stopping distances, increasing the risk of a crash causing injury and/or damage to property.</p> <p>Correction: DTNA service facilities will inspect the bolts and repair as necessary.</p> <p>Units Affected: Refer to the attached population list for specific VIN numbers supplied by DTNA.</p>					
RECOMMENDED ACTION					
<p>Repair Procedure: Contact the Freightliner Customer Support Center at 1-800-FTL-HELP (1-800-385-4357), and follow the prompts, or visit https://freightliner.com/dealer-search/. You may also email DTNA at DTNA.Warranty.Campaigns@Daimler.com, or call them at 1-800-547-0712 to locate an authorized DTNA service center to schedule and perform the recall near you. DTNA will provide the work instructions and necessary parts.</p> <p>Note: Newmar will not be authorizing this repair. DTNA will authorize and schedule this repair. If you need assistance contacting DTNA, contact your Newmar Service Account Manager.</p>					
<p><i>Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.</i></p>					

If you have any questions regarding this R.S.B., please contact a Warranty Service Representative at Newmar Corporation.