

1301 STAHLEY DRIVE
BUILDING #42
NAPPANEE, IN 46550

NEWMAR CORPORATION

WARRANTY

DEPARTMENT

Dealer Svc. 866-290-5371
Customer Svc. 800-731-8300

RECALL SERVICE BULLETIN

DATE ISSUED

MODEL YEAR(S) AFFECTED

RSB #

7/31/2018

2018, 2019

522

MODEL

Bay Star Sport	☐	Ventana	☐	Essex	☒
Bay Star	☐	Dutch Star	☐	King Aire	☒
Canyon Star	☐	Mountain Aire	☒	New Aire	☐
Ventana LE	☐	London Aire	☒	Other	☐

DESCRIPTION

Newmar Corporation has decided that a defect relating to motor vehicle safety exists in specific motorhomes. NHTSA 18V 387 TC 2018-303

Issue: On certain motorhomes, the windshield wiper arms may have been manufactured incorrectly. This may reduce the driver's visibility under certain conditions and increase the risk of a crash and/or property damage.

Correction: Dealers will replace the wiper arms.

This recall applies only to specific 2018 and 2019 coaches. Please refer to the attached population list for production numbers and VINs of the affected coaches.

RECOMMENDED ACTION

Follow the attached instructions to complete the process. Contact your Newmar Service Account Manager to obtain authorization. The parts will be shipped by Diesel Equipment once authorization is provided.

Flat rate code: 18V 387 Labor time .4 hr.

Please read this bulletin in its entirety prior to beginning any diagnosis or repairs.

If you have any questions regarding this R.S.B., please contact a Warranty Service Representative at Newmar Corporation.