

Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2018060008, June 2018

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 222 and 217 (S-Class) Model Year 2018**
Update COMAND control unit software

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY18 S-Class and S-Coupe (222 and 217 platforms), the COMAND control unit software does not correspond to current production specifications. An authorized Mercedes-Benz dealer will update the COMAND control unit software in the affected vehicles.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 632 vehicles are affected.

Order No. P-SC-2018060008

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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Procedure

Note:

- Use DAS/Xentry 05/2018 with all associated patches or higher.
- Follow the steps exactly as described in DAS/Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the “pre-call” check list before contacting UHD.
- Refer to Star Diagnosis System (SDS) Best Practices Guide.

1. **2. Update COMAND control unit software:** Quick test view  A26/17-COMAND 
Adaptations  Control unit update  Update of control unit software.
2. Follow on-screen instructions.

Note:

The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Connect/disconnect battery charger (02-5058)
Star Diagnosis System (SDS), Connect/disconnect (02-4762)
Update COMAND control unit software (02-9334)

Damage Code	Operation Number	Labor Time (hrs.)
54 995 31 8	02-5058	0.1
	02-4762	0.1
	02-9334	0.1

Note:

Operation Number labor times are subject to change.