	GROUP Electrical	MODEL 2018MY Stinger (CK)
	NUMBER PS573	DATE August 2018

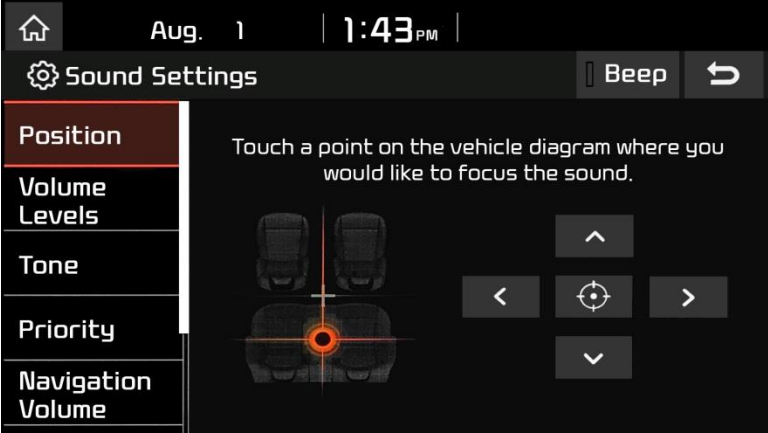


TECHNICAL OPERATIONS

SUBJECT: SOUND SETTINGS (FADER) MOVES TO REAR

This Pitstop provides information related to sound settings (fader) which move to the rear automatically and/or after a phone call. Customer concerns may be as follows:

- “After 2-3 days, the audio system will automatically fade itself to the rear speakers.”
- “Sometimes when I receive or make phone calls, my sound is no longer centered after the call.”
- “Sound location defaults to the rear of the car.”



Improvement software for this concern was applied into production per the following schedule:

Head Unit	Vehicle Production Date
UVO with Navigation (AVN 5.0)	May 10, 2018
UVO without Navigation (UVO 3.0)	May 4, 2018

If a customer complains about this **exact concern** and the vehicle was manufactured prior to the dates above specific to each system, replace the head unit with a remanufactured head unit (if applicable) through Direct Exchange to obtain the updated software.

Note: Do not replace the head unit for the following normal operation if the Sound Settings below are enabled (reference PS557):

1. **Back Up Warning Priority** - The audio volume is lowered when the transmission is shifted into reverse.
2. **Start Up Volume** - Radio and media volumes are lowered upon vehicle start up if the volume is above a set maximum level during start-up.