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Some 2018 EcoSport vehicles equipped with remote start may exhibit an intermittent remote start/stall condition during the first remote start attempt. Some 2018 EcoSport vehicles equipped with perimeter plus security and intelligent access (IA) with push button start may exhibit a false security trigger upon opening the rear tailgate while the system is armed. For vehicles exhibiting either concern, contact the supplier technical support at 1-800-FORDKEY (1-800-367-3539) for assistance.