

NTG5*1, Audio 20 - after ECO start/stop, USB music stick is reloaded and music playback begins at track 1.

Topic number	LI82.60-P-066763
Version	2
Function group	82.60 Radio, audio, video systems
Date	03-27-2018
Validity	GLA (156), B (246)
Reason for change	Cause, part number and validity adjusted.
Reason for block	

Complaint:

With NTG5*1 Audio 20, the USB music stick is read in again after engine start by means of ECO start/stop function, and music playback begins again at track 1

Cause:

In the firmware, possibly high voltage is entered for the detection of undervoltage. This results in the premature detection of undervoltage.

Due to the detection of this undervoltage, the multimedia connection unit (A90/5) performs a restart, which might result in the complaint described above.

Remedy:

Install the multimedia connection unit (A90/5) with part number A172 820 22 00.

Note:

Currently the multimedia connection unit (A90/5) with part number A172 820 21 00 must still be ordered in the EPC.

However, the modified multimedia connection unit (A90/5) with the required part number A172 820 22 00 will be supplied.

From approx. the end of 04/2018 it will be possible to order the multimedia connection unit (A90/5) with the part number A172 820 22 00 in the EPC.

Symptoms
Communication/information / Entertainment / USB input / Not detected
Communication/information / Entertainment / USB input / Audio output faulty

Control unit/fault code		
Control unit	Fault code	Fault text
A2 / A40/3 / A26/17 - Audio or COMAND (HU5_ENTRY)	-	-

