
2016-2018 Pilot 2nd Row Seats False Latching

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2016-2018 Pilots with a customer complaint of the 2nd row seats false latching. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested **ONLY** if the vehicle meets the following requirements:

1. Trim must be EX-L, Touring or Elite.
2. No previous repair to the 2nd row seats.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.