INTERACTIVE NETWORK

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Sent on	08	09	2018	Expires on	10	27	2018		
From	Brad Ortloff, Manager of Auto Campaigns and Recalls								
Subject	Non-Compliance Recall: Underhood Emission Label (Service Part)								

DATE: August 9, 2018

TO: All Honda Parts & Service Managers, Advisors and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: Non-Compliance Recall: Underhood Emission Label (Service Part)

Today, American Honda is notifying dealers of a voluntary noncompliance recall for a small number of Honda vehicles due to an error on the replacement (service part) underhood emissions labels. American Honda previously notified CARB and the EPA for this action. Refer to your eResponsibility report or do a VIN inquiry to determine if any vehicles in your inventory are affected.

Failure to repair a vehicle as needed prior to sale may subject your dealership to claims or lawsuits.

Basic Problem

A small number of replacement underhood emissions labels contained a misrepresentation of the vehicle emission specifications. When these were installed on customer's vehicles, the vehicle became non-compliant with emissions regulations.

Campaign and Repair Information

American Honda mailed replacement labels and installation instructions to the registered owners with the notification letters. If a customer comes to your dealership and requests the label be replaced, replace the current under hood label with the one provided in the mailing. Repair and warranty information can be found in service bulletin 18-070 *Non-Compliance Recall: Emission Label (Service Part).*

Parts

Customers received the appropriate replacement label with their notification letter. However, if the customer does not possess the label or they were not the registered owner at the time of the mailing, please refer to service bulletin 18-070 for instructions on ordering an additional label.

Tools

No special tools are needed for this repair procedure.

Warranty

Detailed warranty claim information is available in service bulletin 18-070.