

Subject: ENGINE NO START AND / OR REAR VIEW MONITOR DISPLAY IS BLURRY DUE TO AFTERMARKET ELECTRICAL DEVICE	M-Tips No.: MT-007/18
	Last Issued: 07/20/2018

BULLETIN NOTES

Previous M-Tips:	Date(s) Issued:
MT-026/16	2016

APPLICABLE MODEL(S)/VINS

2014-**2018** Mazda3
 2014-2018 Mazda6
 2016-**2019** CX-3
 2013-2018 CX-5
 2016-2018 CX-9
 2016-2019 MX-5

DESCRIPTION

Some customers may complain about the following:

- **Engine no start.**
- A blurry rear view monitor display.

This may be caused by an aftermarket accessory device. Some aftermarket electrical devices (e.g., an accessory cell phone charger) may create excessive electrical noise. The noise may interrupt some of the vehicle electrical systems. Below are a few examples of an aftermarket cell phone charger that is interrupting the vehicle electrical systems.

Example 1

Engine No Start:

Aftermarket Cell Phone Charger connected to 12V outlet	Engine Start/Stop Button	Key Warning Light
	Amber Indicator Light Flashing	(red)



Example 2

Rear View Monitor Display is Blurry:



Blurry Display



OK



Warranty Compliance Note: Repairs for this concern are not covered under Mazda's warranty policy. Advise the customer not to use the aftermarket device that is causing the concern.