

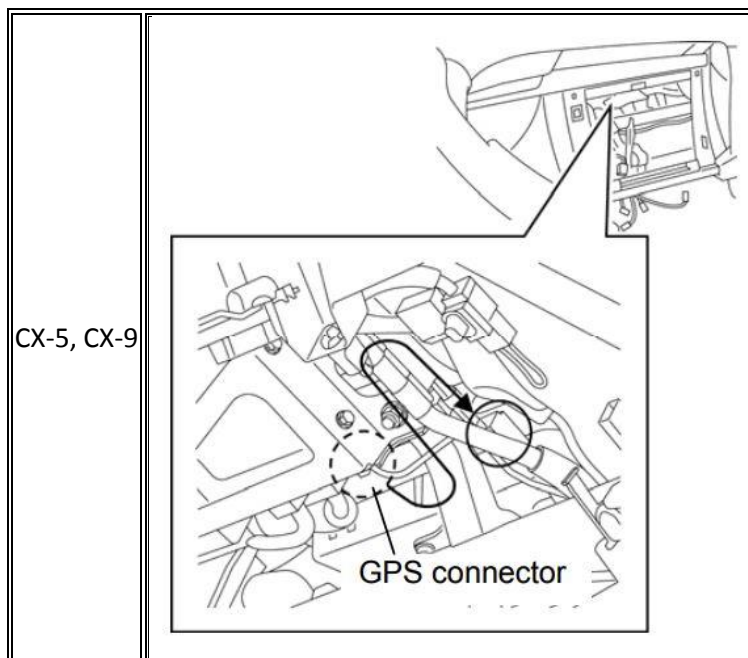
Subject: NO GPS AFTER TOMTOM NAVIGATION ACCESSORY INSTALLATION	Service Alert No.: SA-033/18
	Last Issued: 07/03/2018

APPLICABLE MODEL(S)/VINS

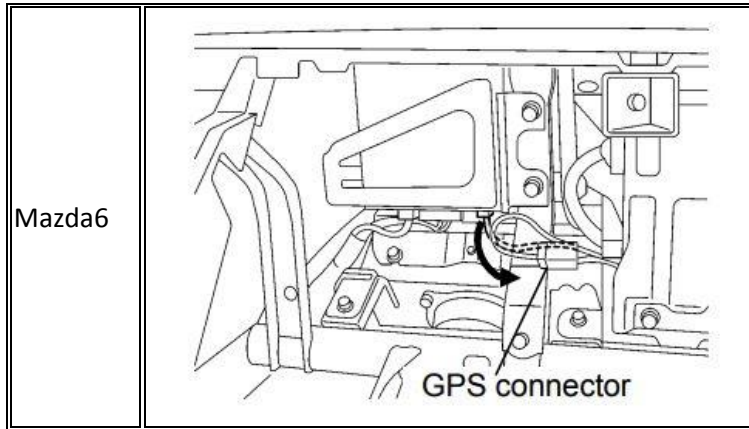
2014-2015 Mazda6
2013-2015 CX-5
2013-2015 CX-9

DESCRIPTION

When not equipped with TomTom navigation from the factory, the GPS antenna plugs into the handsfree (Bluetooth) unit. When adding TomTom navigation, the cable must be unplugged from the HF unit and plugged into the jumper harness that leads to the navi unit.



CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.



If the GPS antenna was connected correctly per instructions, follow normal diagnostics to find the loss of the GPS signal. This may be caused by a loose connection.

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