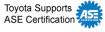


Replacement Certification Labels and VIN Plates

Service

Category Vehicle Interior

Section Interior Panels/Trim Market USA



Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION	
1979 - 2018	4Runner, 86, Avalon, Avalon HV, C-HR, Camry, Camry HV, Celica, Corolla, Corolla BR-Prod, Corona, Cressida, Echo, FJ Cruiser, Highlander, Highlander HV, iA, iM, Land Cruiser, Matrix, Mirai, MR2, MR2 Spyder, Paseo, Pickup, Previa, Prius, Prius C, Prius PHV, Prius Prime, Prius V, RAV4, RAV4 EV, RAV4 HV, Sequoia, Sienna, Solara, Starlet, Supra, T100, Tacoma, Tercel, Truck, Tundra, Van, Venza, Yaris, Yaris R		

REVISION NOTICE

July 31, 2018 Rev2:

• The Supersession Notice has been updated.

January 11, 2018 Rev1:

• The Supersession Notice has been updated.

Any previous printed versions of this bulletin should be discarded.

SUPERSESSION NOTICE

The information contained in this bulletin supersedes Service Bulletin Nos. PG021-88, PG015-89, PG0015-90, PG002-91, PG002-93, PG005-97, PG007-01, PG007-07, PG006-01, PG004-97, and T-SB-0144-08.

Service Bulletin Nos. PG021-88, PG015-89, PG0015-90, PG002-91, PG002-93, PG005-97, PG007-01, PG007-07, PG006-01, PG004-97, and T-SB-0144-08 are obsolete and any printed versions should be discarded.



Replacement Certification Labels and VIN Plates

Introduction

Vehicle replacement certification labels (the vinyl label installed on the driver door or door post) and VIN plates (the metal plate riveted to dashboard) may be available from Toyota, provided the request meets one of the criteria listed in this Service Bulletin.

October 27, 2017

Figure 1. Certification Label Location

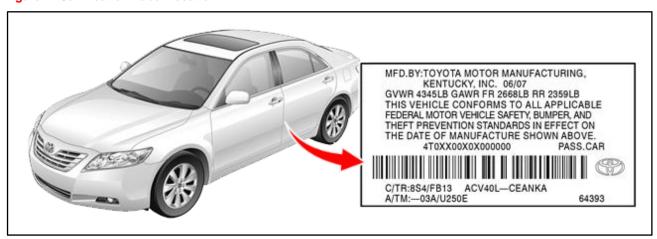
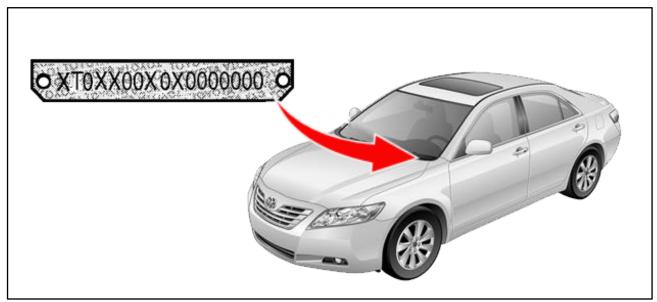


Figure 2. VIN Plate Location



Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
N/A	Not Applicable to Warranty	-	_	ı	_

TOYOTA

Replacement Certification Labels and VIN Plates

Replacement Certification Label and VIN Plate Criteria

A replacement certification label and/or VIN plate may be requested if:

- The vehicle was in an accident and the label and/or plate is damaged or attached to a part that will be replaced during the repair.
- The label and/or plate was stolen.

NOTE

- Vehicles with body damage require the original label and/or plate as well as a picture of another VIN
 on the vehicle.
- Vehicles that were stolen MUST be reviewed by a field technical specialist. These vehicles MUST be
 accompanied by a police report and pictures of the VIN on the following: frame/body stamp, anti-theft
 labels, and Techstream Health Check.
- ALL replacement certification regulation labels and VIN plates for damaged and/or stolen vehicles are subject to approval by Toyota Technical Compliance. Contact <u>Quality Compliance@toyota.com</u> for more information.

Procurement Procedure

1. To request a replacement label, complete the applicable form at the end of this bulletin, attach the original label or plate as shown, and mail the form to the address provided.

Figure 3.





Replacement Certification Labels and VIN Plates

Procurement Procedure (continued)

2. Your dealer parts account will be billed \$60.00 for each replacement of a damaged or stolen label or plate.

NOTE

- Sheet metal MUST have sharp edges rounded off or taped.
- In the case that a VIN label cannot be mailed in, a legible and completed Application for Replacement form may be scanned and emailed to: Quality Compliance@toyota.com.

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Replacement Certification Labels and VIN Plates

APPLICATION	FOR REPLACEMENT OF DAMAGED LABEL OR PLATE
NOTE: EACH CERTIFICATION LAB	EL OR VIN PLATE REQUIRES A SEPARATE APPLICATION.
EASON FOR REPLACEMEN	Γ:
ACCIDENT DAMAGE	
OTHER	REASON/EXPLANATION
PLEASE PROVIDE CORRECT	THE PROVIDED REAL PROPERTY OF THE PROVIDED REAL PROPERTY OF THE PROPERTY OF TH
TACH ORIGINAL LABEL OR PLATE	HERE (IF POSSIBLE) – SHEET METAL MUST HAVE SHARP EDGES ROUNDED OFF OR TAPED:
by Toyota Technical	tification regulation labels and VIN plates for damaged vehicles are subject to approva Compliance. count will be billed \$60.00 for each replacement label or VIN plate.
	DEALER INFORMATION
DEALER CODE:	
DEALER NAME:	
ADDRESS:	
OTT	
CITY, STATE, ZIP CODE TELEPHONE:	
AREA CODE, TELEPHON	NUMBER
CONTACT: FIRST NAME, LAST NAME	EMAIL ADDRESS
MAIL (DO I	IOT FAX) THE COMPLETED REQUEST FORM WITH THE OLD LABEL TO: TOYOTA MOTOR NORTH AMERICA INC. TECHNICAL COMPLIANCE DEPARTMENT, W4 2B COMPL
	6565 HEADQUARTERS DRIVE PLANO TX 75024

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Replacement Certification Labels and VIN Plates

NOTE: EACH CERTIFICATION LABEL OR VIN PLATE REQUIRES A SEPA	RATE APPLICATION.
PLEASE PROVIDE CORRECT VIN:	SOURCE AND A SOURC
TACH ORIGINAL LABEL OR PLATE HERE (IF POSSIBLE) - SHEET META	AL MUST HAVE SHARP EDGES ROUNDED OFF OR TAPED:
TACH FRAME/BODY STAMPED VIN PICTURE HERE:	ATTACH ANTI-THEFT LABEL VIN PICTURE HERE:
TACH TECHSTREAM HEALTH CHECK WITH VIN PICTURE HERE: • ALL replacement certification regulation labels a	NOTE Evidence of the review performed by an FTS and a police report MUST also be attached. nd VIN plates for damaged ve hicles are subject to approval
by Toyota Technical Compliance.	
Your dealer parts account will be billed \$60.00 fo	r each replacement label or VIN plate.
DEALER	INFORMATION
DEALER CODE: DEALER NAME: ADDRESS: STREET ADDRESS	
CITY, STATE, ZIP CODE TELEPHONE:	
AREA CODE, TELEPHONE NUMBER CONTACT:	
	EMAL ADDRESS REQUEST FORM WITH THE OLD LABEL TO: R NORTH AMERICA INC.