



LIPPERT
COMPONENTS®

www.lci1.com

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Product Improvement Notice - Protective Film over Solera® Smart Arm touchpad

Dear Valued Customer:

Please be advised Lippert Components has added a permanent, protective film over the Solera Smart Arm Awning touchpad to protect against water intrusion during extreme conditions.

Please note the new, permanent film takes the place of a current, temporary overlay that was designed to be removed by the customer before use. The new film must not be removed.

The new film is slightly reflective and is noticeable at certain angles (Fig. 1) in some lighting, but is virtually invisible when the touchpad is mounted in the arm.

There is no price change for the product improvement. There is also no change in functionality or installation of the touchpad (also known as the controller). The change will be made on a running basis, starting immediately.

Fig.1



If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Scott McKinnon
Product Manager
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Frequently Asked Questions:

1. **Will a new part number be required?** No, the part number remains the same.
2. **Does the price change for the item?** No, there is no price change.
3. **Is the new part wholly interchangeable with the previous version of the part?** Yes, the touchpads are interchangeable.
4. **Does the customer need to replace inventory?** No, the change will be made on a running basis, starting immediately.