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June 8, 2018

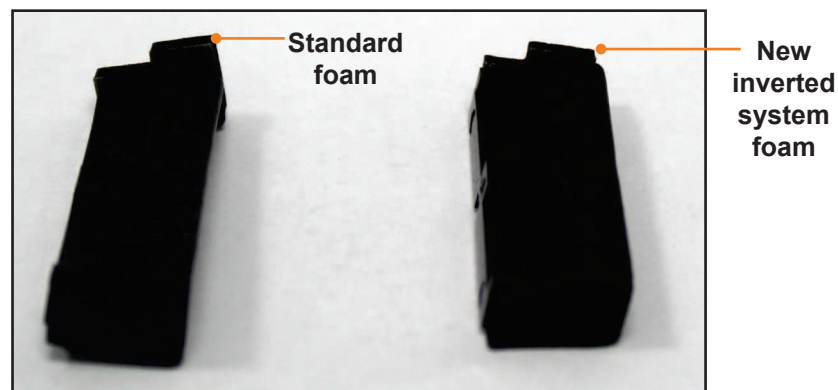
Product Improvement Notice - New bearing block shoe foam for slide-outs with inverted racks

Dear Valued Customer:

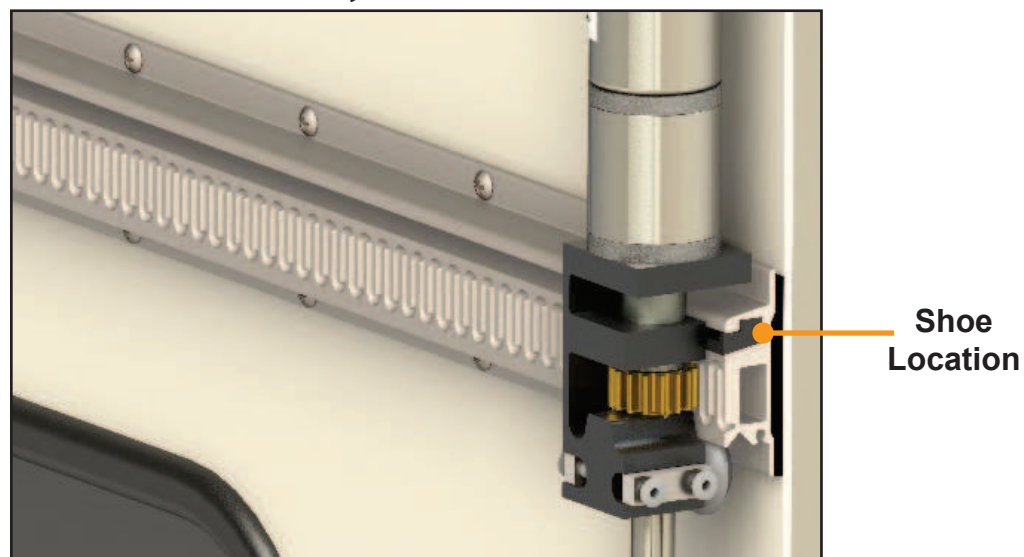
Please be advised in an effort to further increase system performance with the inverted In-Wall Slide-out gear rack system, we will be implementing a new custom shoe foam that is designed specifically for the inverted track geometry.

Currently we are using standard foam pieces on inverted shoes (Fig. 1). The new foam (PN 324971) is specific to the inverted shoe for a better fit and smoother operation.

We will continue to use the current foam (PN 240409) on our standard In-Wall systems as that foam was designed for the shoes on those systems. There is no change in price for the new inverted rack foam. The change will be made on a running basis starting on or around June 22.



In-Wall Assembly with Inverted Gear Rack



Note: This a cut out view of the system for clarity.

If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Brian Hess

Director of Sales – Towable

Lippert Components, Inc.

c: 574.361.5185



NYSE:DW

Frequently Asked Questions:

1. Will a new part number be required? The part number for ordering the In-Wall slide-out systems will not change. However, if the shoe foam needs to be replaced in the field, the inverted systems would utilize LCI#324971. The standard systems would continue to use LCI#240409.
2. Does the price change for the item? No, there is no price change.
3. Is the new part wholly interchangeable with the previous version of the part? The part is wholly interchangeable, but the new foam is a better fit for inverted gear rack shoes.
4. Does the customer need to replace inventory? No, the change will be made on a running basis starting on or around June 22, 2018.